

# Turtledove London Returns & Exchanges Form

Please include this in your return or exchange, please obtain proof of postage.

ORDER NUMBER

YOUR NAME

YOUR ADDRESS

RETURN TO:

**TurtledoveLondon**

Unit 3  
Burnt Thorns  
Kilsby Lane  
Hillmorton  
Rugby  
CV21 4PN

## ALL ABOUT RETURNS & EXCHANGES

You can return or exchange any item bought from [www.turtledovelondon.com](http://www.turtledovelondon.com) within 35 days of receiving your original order.

- 1 Pack your items with original tags.
- 2 Print out the form and include in parcel
- 3 Send parcel
- 4 Most important please obtain proof of postage

If you need any further help - please email [customerservice@turtledovelondon.com](mailto:customerservice@turtledovelondon.com) with your query.

## ITEMS FOR REFUND OR EXCHANGE

PRODUCT TITLE	SIZE	REASON FOR RETURN / EXCHANGE (PLEASE SEE BELOW)

\*PLEASE STATE IF YOU WOULD LIKE A REFUND OR WHICH ITEM YOU WOULD LIKE IN EXCHANGE

IF YOU HAVE ANY FURTHER FEEDBACK WE WOULD LOVE TO HEAR IT.....ALL FEEDBACK IS READ BY OUR FOUNDER EMMA.