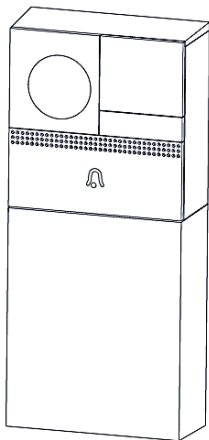


Smart Wireless Video Doorbell



Quick Start Guide

Welcome to the MOBI Family

Thank you for Purchasing our MOBI Doorbell! You are now part of a growing Family of Smart Homes.

Your New MOBI Smart wireless Video Doorbell, is part of our Smart Home Collection, which allows you to pair to our Smart Home HD Camera and many More Smart home products like our sensors and smart lights.

We welcome you to the,

Smart Home, Smart Family, Smart Life.



Product Warning: MOBI VIDEO DOORBELL

FCC Warning:

Any Change or Modification not expressly approved by the party responsible for the compliance could void the user's authority to operate the equipment. This device complies with part 15 of the FCC rules. Operations is subject to the following two conditions: 1) this device may not cause harmful interface, and 2) this device must accept any interface received , including interface that may cause undesired operations.

FCC RADIATION EXPOSURE STATEMENT:

This equipment complies with the FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 7-8 inches between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

ISEDEC RSS WARNING:

This device complies with the ISEDC license- exempt RSS standard (s) operation is subject to the following two conditions 1) this may not cause interference , and 2) this device must accept any interference including interference that may cause undesired operations of the device.

ISEDC RADIATION EXPOSURE STATEMENT:

This equipment complies with the ISEDC RF radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

We welcome you to the,

Smart Home, Smart Family, Smart Life.

BEFORE GETTING STARTED

1. Make sure you have access to your E-mail to verify your MOBI Smart Account (You can also register with your mobile number).
2. Have your 2.4GHz Wi-Fi Network Name and Password ready. Network passwords are case, space, and number sensitive.
3. Check your Wi-Fi Connection – MOBI Smart Wireless Video Doorbell is designed to utilize a 2.4GHz (2G) Wi-Fi Frequency. During setup, please confirm your device is connected to the 2G Wi-Fi frequency. When the MOBI Smart App requests your WiFi information, please ensure that you are also entering the credentials for the 2.4GHz connection. If unaware of how to connect to your 2G Network, your Wi-Fi router provider can assist with steps to connect.

DOWNLOAD MOBI SMART APP



Parts & Components



Doorbell Camera



USB cable



Rechargeable
Battery Pack



Adhesive table

Z



A x 4h



B x 4



C x 2 Hard wiring
connection screws

Wall Screws (3 kinds)



Reset Pin



Double-sided tape



Manual

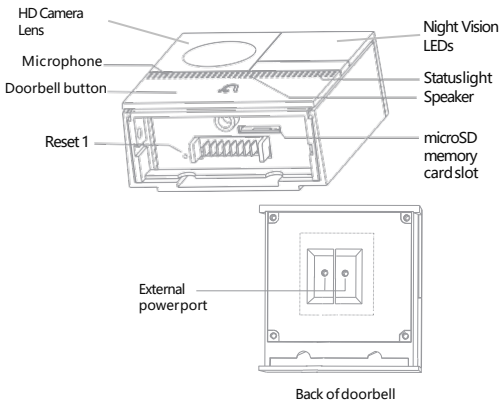


Mechanical
Chime Adaptor



Power Adaptor

Doorbell Camera Section



Power Port AC12~24V – for connection to existing wired doorbell

Doorbell button Press the button to activate the doorbell

Statuslight

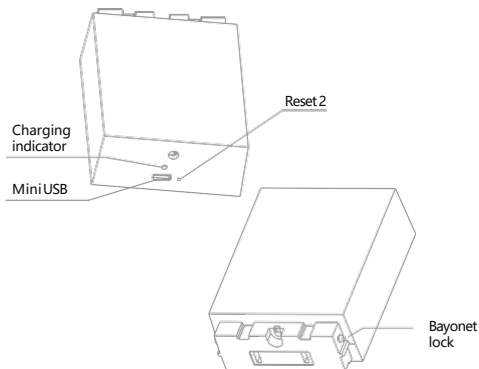
- Solid Red light = camera is turning on or malfunctioning
- Slow Blinking Red light = awaiting Wi-Fi connection
- Fast Blinking Red light = connecting to Wi-Fi
- Blinking Blue light = Pairing process has begun
- Solid Blue light = Device is running properly.

Microphone Captures sound for your videos & two-way talk

SD card slot Supports local microSD Card storage (Up to 128G)

Reset 1 Using Reset pin, press and hold for 5 seconds or until confirmation beep is heard to reset the doorbell

Rechargeable Battery Pack



Mini USB	DC 5V±10%, USB Charging Port
Charging indicator	Solid red light = battery is charging Solid blue light = a Fully Charged Device
Reset #2	Press and hold for 5 seconds with pin to reset the doorbell
Bayonet lock	Controlled via the MOBI App., prevents unauthorized removal. Unlock from within App, Settings to separate from Camera
Battery capacity	6700mAh (2 x 18650 lithium-ion batteries)

Installation Options

Double-sided Adhesive

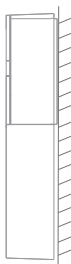
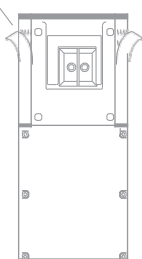
Note: The Smart Doorbell wall mount can be attached to a wall using either the double-sided adhesive, or by drilling and installing the mount onto the wall using the provided screws.

Step 1: Attach the double-sided adhesive tape to both sides of the bracket

Step 2: Make sure you are attaching Adhesive tape to a flat clean surface.

Note: Multiple pieces of adhesive will be provided for best placement.

tape



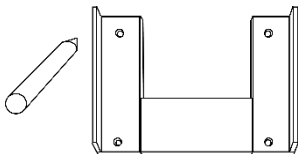
Side
view

Installation Options

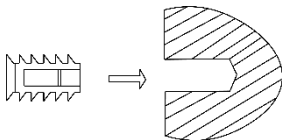
Wall Screws

Note: The Smart Doorbell wall mount can be attached to a wall using either the double-sided adhesive, or by drilling and installing the mount onto the wall using the provided screws.

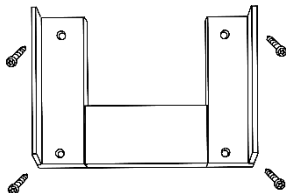
Step 1: Place the bracket against the designated wall space, and using a pencil, mark where the screws will be drilled into.



Step 2: Drill the four holes into your wall and screw the 4 expansion screws into the newly marked position.



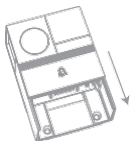
Step 3: Fix the mounting bracket into the wall and attach using the provided screws.



Installation - Battery Mode

Rechargeable Battery Power Mode

Step 1: Slide out mounting bracket from camera section



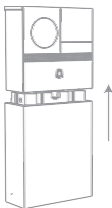
Bracket

Step 2: Mount bracket on the wall using the included screws or double-sided tape, then slide Camera section into the bracket



NOTE: Before proceeding to attach the Battery Pack section, please insert your optional microSD memory card if you plan on using the recording and playback features on your MOBI Smart App.

Step 3: Firmly hold onto the Camera Section while inserting Battery Pack onto the Camera portion and both parts lock into each other

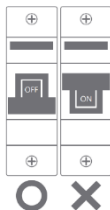


Side view

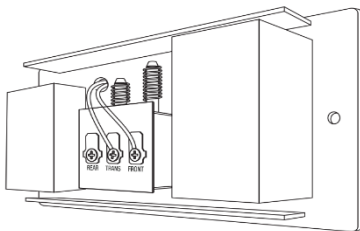
Optional: Mechanical Chime Adaptor Installation

For added flexibility and safety the MOBI Mechanical Chime Adaptor Kit allows you to utilize an existing mechanical type doorbell for additional notification sounds within the house without use of your phone.

First, turn off the power breaker on the fuse box for your existing doorbell and mechanical chime. Then, ring the doorbell again to confirm it is now off.

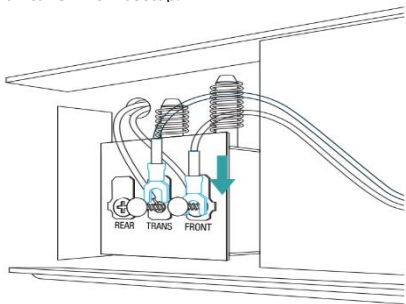


Find your existing door chime. This is the rectangular box that produces a ring or a sound when your doorbell is pressed. In some instances, it may be already mounted inside your FRONT door. Now remove the cover.



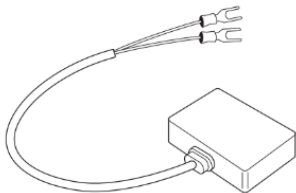
Mechanical Chime Kit Installation

Slightly unscrew both screw terminals to make space for the Mechanical Chime Kit setup.



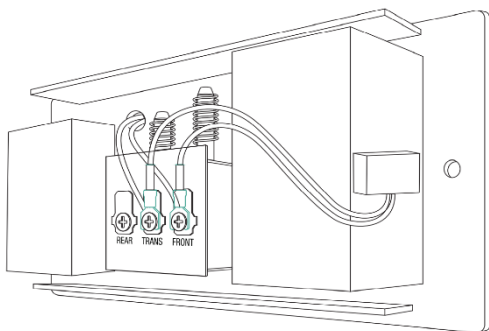
Connect one of the Mechanical Chime Adaptor Kit's prongs to the transformer terminal inside your existing chime (**usually labeled TRANS, T, AC, or 0**). Connect the other prong to the chime's front terminal (**usually labeled FRONT, F, 1, or C1**).

Any one of the prongs on the Chime Kit adaptor can be connected to either of the terminals on the chime box.



Mechanical Chime Installation

Using the included double-sided tape, attach the Mechanical Chime Adaptor Kit to your chime-box, wherever there may be space, or outside of the chime box if there is not enough room on the inside. Ensure that the wires DO NOT interfere with the mechanical parts.



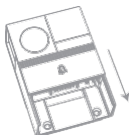
Once you have completed the above connection you must enable this feature under "Chime Type" in your MOBI Smart App under **Settings**, then pressing **Bell Settings**, then pressing **Chime Type**, and selecting "**Mechanical**"

You can now turn ON the power breaker on the fuse box for your existing doorbell and proceed to Setup process on your phone.

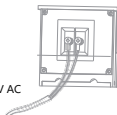
Installation - Hardwiring Mode

Wired Connection Mode (Continuous Power from Existing Doorbell)

Step 1: Slide out mounting bracket from camera section

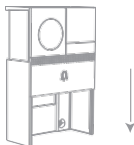


12~24V AC



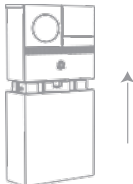
Step 2: Attach wires from your existing doorbell wiring to your camera unit. (powered connection)

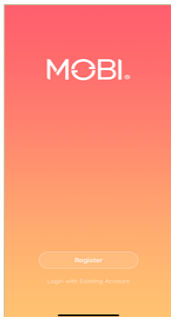
Step 3: Mount bracket on the wall using the included screws or double-sided tape, then slide Camera section into the bracket



NOTE: Before proceeding to attach the Battery Pack section, please insert your microSD memory card if you plan on using the recording and playback features on your MOBI App.

Step 4: Firmly hold onto the Camera Section while inserting Battery Pack onto the Camera portion and both parts lock into each other





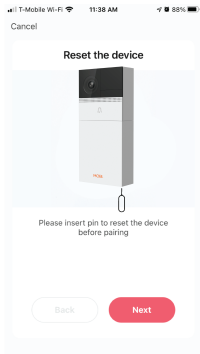
REGISTER

1. Open MOBI Smart App to register.
2. Agree to the privacy policy. Enter your email address, then tap "Get Verification Code".
3. Check your E-mail for the verification code.
4. Confirm the verification code and then create your password.



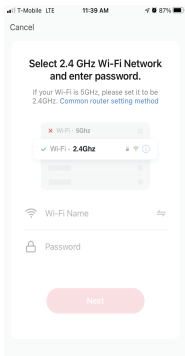
ADD DEVICE

Select "Add Device", then select your MOBI Doorbell from the list under CAMERA tab or ALL DEVICES tab.



RESET DEVICE

Plug in your MOBI Doorbell to the battery and reset your device, You will see instructions in the app. Tap “Next Step” once the reset is completed.



ENTER WI-FI

Enter your 2.4GHz Wi-Fi name and password. Your Wi-Fi name and password are case, space, and number sensitive. Then tap “Confirm”.

Cancel

Use camera to Scan QR Code

Face the device towards
the QR Code and scan



Back

Next

SCAN QR CODE

The app will show a brief “how to Scan QR Code” tutorial. Click “Continue” to access the QR code to scan.

You will hear confirmation beep once QR Code is recognized.

2:41

Cancel

Connecting...

Place your router, mobile phone,
and device as close as possible



Registering device to your account,
initializing device sequence...

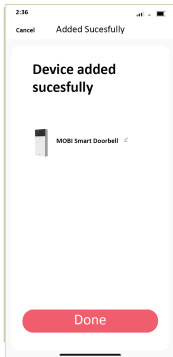
CONNECTING

You will be taken to a progress display screen. On-Screen will show the remaining percentage before the Doorbell connects. The Doorbell will provide two voice prompts: “Connecting to WiFi”

&

“Set up Complete”

On-Screen will then display 100% and redirect to the next screen.

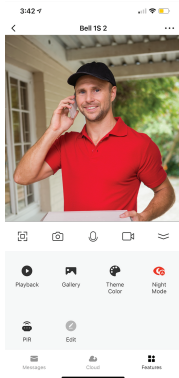


SUCCESS

You have now successfully connected your MOBI Smart Video Doorbells. Your device should display-in-app. Here you can rename your device if desired by tapping the edit button and entering a friendly name for easy identification of notifications. Tap “Done” to begin viewing your device’s live feed.

LIVE VIEWING

From here you can view your MOBI Doorbell live feed.



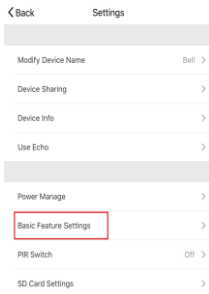
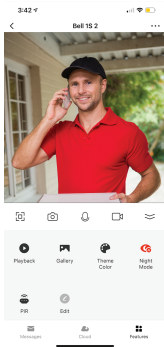
Two-Way Audio: Hold the microphone icon to talk through your device

Record/Screenshot: Tap Record once to begin recording. Tap screenshot to take a quick picture. Video and images will save to your phone.

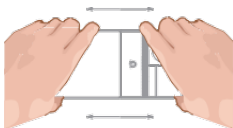
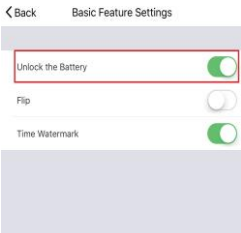
Night Vision: Night vision can be turned on, off or set to auto. Tap the 3 dots on top right corner to open device settings. Tap IR Night Vision icon to change setting.

Removing Rechargeable Battery Pack

Step 1: Click top right "... " to access menu, enter the "Settings" page and select "Basic Feature Settings".



Step 2: Select "Unlock Battery" please allow 5-10 seconds for camera to unlock itself. You may hear the release motor unlocking. While holding Camera section firmly, pull to separate the battery pack from the camera section to charge.



Key Features and Benefits:

- Answer from anywhere
- Flexible installation options - Long lasting rechargeable battery or existing wiring for continuous power
- Use Indoors or Outdoors
- Clear HD Video Day or Night
- Two-Way Audio
- Instant Motion Alerts with Human Filtering
- Includes FREE Adaptor to Continue Using Your Preexisting Mechanical Doorbell for added convenience if your phone is not handy, powered off, etc.
- Recording for Playback & Sharing directly to your phone, an internal microSD memory Card (Sold Separately) or optional Cloud storage
- Automatic or manual recording of events
- No Subscription required
- Allow & share access with other family members or friends
- Expandable with additional Cameras, Sensors & Devices
- Alexa and Google Assistant Compatible
- 100% U.S. Based Customer Service
- Optional Wireless Chime (sold separately)

Key Features and Benefits:

Full-duplex audio

When the visitor presses on the doorbell button, you will get an alert on your Cell phone where you can see and hear the visitor in your App from the doorbell if you answer.

PIR Notification

When the doorbell detects motion or person in its view, it can send an alarm message to your cell phone.

Shared device

The doorbell device can be shared with friends. There is no limit to the number of sharing devices, but only 6 accounts are allowed access to view the live feed at a time.

Record

Record every moment by using a high-capacity SD card storage or have access to our optional Cloud Services

Day & Night

Powerful night vision allows you to monitor all night with zero interruptions.



Daytime



Night

Optional Accessories:



Item Sold Separately.

1. The chime is an item sold separately that allows you to hear your doorbell from the inside of your home.
2. This device is connected to your account and your doorbell.
3. It can be placed anywhere around the house for your own convenience, within range

please view manual's guide for specifications on range

1. Adjustable the Ring tone and the volume
2. Up to sixteen chimes can be connected to every doorbell.
3. More details can be found on our website at www.getmobi.com

*** Product FCC & ISED Warnings in product Manual***

COMMON TROUBLE SHOOTING

Check your WiFi: MOBI's Wireless Smart Doorbell connects only to a 2.4GHz Wi-Fi connection to allow for maximum distance from your router. Some modern routers offer both a 2.4G & 5G wireless frequency. During initial setup, ensure that your phone is connected to your 2.4GHZ/2G WiFi connection with a download speed of at least 20mbps.

Reset Doorbell: To ensure you are starting from a clean slate. Your doorbell reset button can be found at the bottom of the battery, next to the USB plug connection

Reinstall the MOBI App: Sometimes app downloads can be corrupted so un-installing and re-installing an app can provide a quick fix.

Not Receiving email verification code: Double check your spam and junk folder. Sometimes there can be a delay when receiving the verification code. For this reason, we recommend using a device other than your phone to view your verification code.

Motion Alert Videos Not Loading: In order to playback and view any of your detection alerts or previous events, a microSD card must be inserted for automated recording or if you have subscribed to our Cloud storage plan.

Doorbell Worked Until I Moved its Location: If Doorbell was moved outside of your home/office, remove the device from your App then repeat the device pairing process to establish the as a new device with the new Wi-Fi connection.

FAQ

Q: Repeated failure when attempting to add device:

A: It is recommended to reset and restart the device, then try to add again.

Q: The device cannot be previewed properly?

A: Check whether the network is normal, you can place the camera close to the router, and if not, it is recommended to reset the device and attempt to add it again.

Q: Why am I not receiving notifications on my cell phone App?

A: Please confirm that the App is running on the phone, and the relevant reminder function is allowed and activated on your phone notification settings as well as MOBI App.

Q: Why doesn't the device identify or recognize the installed microSD card for recordings?

A: It is recommended to insert the microSD memory card with camera power off. Camera can only accept memory cards up to 128GB. Make sure memory card is formatted in FAT32. Check if the SD card is working properly when used with other devices.

LIMITED PRODUCT WARRANTY

MOBI® warrants its products to be free from defects in material and workmanship for period of (90 days) from the date of purchase. Should the product prove to be defective at any time during the warranty period, we would either replace or repair the product at our option without charge. After the warranty period, a service charge will apply for replacement of parts and labor costs. To obtain warranty service, you must return the product complete with its original parts & accessories along with a copy of the original purchase, gift or registry receipt to us. This warranty does not cover damage caused by any tampering, accident, misuse, abuse, improper maintenance, unauthorized modification, or connection to an improper power supply. There will be a charge for repair caused for such damage. This warranty becomes void upon purchase from an unauthorized, third party seller. This warranty excludes all incidental or consequential damages and any liability other than stated above.

Questions?

Please visit: www.getmobi.com

Support Portal: <https://mobisupport.zendesk.com>

Support Ticket: www.getmobi.com/gethelp

Note: For Detailed Instructional Manual please follow this link:

<http://www.getmobi.com/users-manuals>