

# MobiCam HDX

Smart HD WiFi Pan & Tilt Camera



## Quick Start Guide

# WHAT IS IN THE BOX

- 1 MobiCam HDX Smart HD WiFi Pan & Tilt Camera
- 2 AC Wall Adapter
- 3 Wall Mount
- 4 Two Screws

## BEFORE GETTING STARTED

- 1 Have access to a valid email for your MobiCam Account Verification (You have 1 minute to verify the access code sent to your email).
- 2 Verify your WI-FI Network Name and Password
- 3 Make sure your phone is connected to the same Wi-Fi Network you wish to connect your MobiCam to
- 4 Check your WiFi Speed - Mobicam streams HD video therefore we strongly recommend having at least 40mbps download speed. To check your WiFi download speed, go to Google Search "speed test" and click "run test". This will take approx. 30 seconds. If your signal strength is below 40 mbps, please relocate to as close to your wireless router as possible for the initial setup
- 5 Make sure your phone is **NOT** on silent mode and that your playback volume is turned up

# DOWNLOADING MOBICAM APP



Download the MobiCam App from both Apple App Store or Google Play Store by searching for "MobiCam" ( See Icon to the left ) or scan the QR Codes below



## PC SOFTWARE

MobiCam also has two additional PC Softwares. MobiCam Playback software allows you to view footage stored on a MicroSD card, while the MobiCam PC Software allows you to monitor up to 16 cameras simultaneously



MobiCam Playback Software



MobiCam PC Software

Currently Only Available for windows

# COMMON TROUBLE SHOOTING

**Check Your WiFi Speed:** You should have at least a 40mbps download speed, if not, for setup relocate as close to your WiFi router as possible. MobiCam can be relocated after establishing the connection

**Reset MobiCam:** To ensure you are starting from a clean slate **RESET** your MobiCam. Located on the bottom, underneath your MobiCam is a small white button. Push this button for about 3 seconds, till you hear a loud "BEEP" signifying the **RESET** is complete

**Reinstall the Mobi App:** Sometimes app downloads can be corrupted and un-installing and re-instaling an app can be a quick fix

**Not receiving email verification code:** Double check your spam and junk folder. Sometimes there can be a delay when receiving the verification code, for this reason we recommend using a device other than your phone to view your verification code. Keep in mind you will only have 1 minute to use your verification code

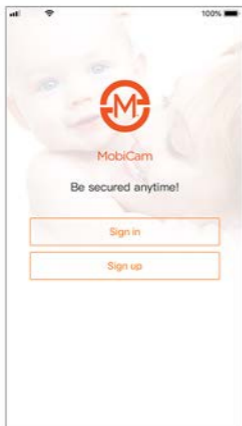
**Motion Alert Videos Not Loading:** In order to view video playback from the motion detection alert, a MicroSD card must be inserted

**MobiCam Not Responding to Soundwave:** Turn your volume up as loud as possible and have your phone speaker facing MobiCam

**MobiCam worked untill I moved its location:** If MobiCam was moved outside of your home/office, repeat the pairing process to establish the new WiFi connection

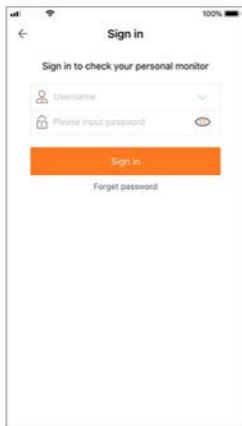
## SIGN UP

Open MobiCam App and create a User Account by clicking "Sign Up" and following the on screen instructions



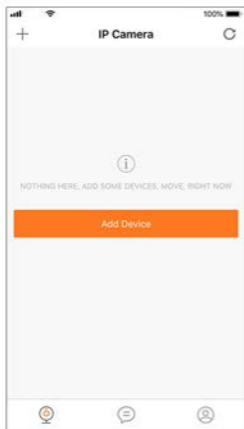
## LOG IN

Enter your User Account information to sign in



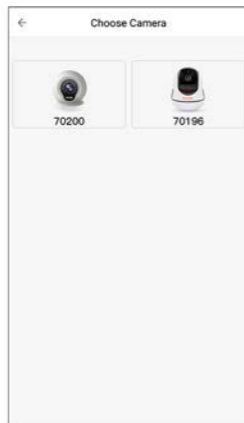
## IP CAMERA

After logging in, you will be taken to the IP Camera page. Tap Add Device to begin the MobiCam pairing process



## CHOOSE CAMERA

Plug in your MobiCam. Select your MobiCam model to continue



# WIFI

Enter/Select your WiFi Network Name and Password. Ensure your phone is connected to the same Wireless Network as your MobiCam



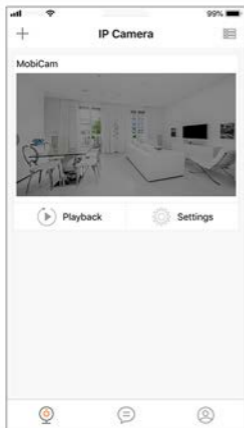
# SOUND WAVE

Take your phone off silent and turn your volume up Face your phone's speaker to MobiCam, when ready click send sound wave to pair with your MobiCam



# MOBICAM

You have now successfully connected your MobiCam. You will see your MobiCam listed on the IP Camera page. Select your MobiCam to view the live stream



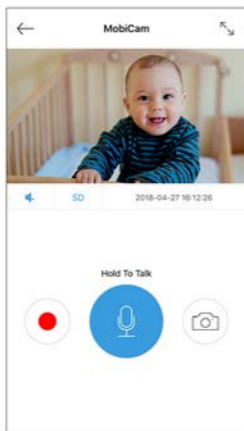
## LIVE VIEWING

From here you can view your MobiCam's live stream

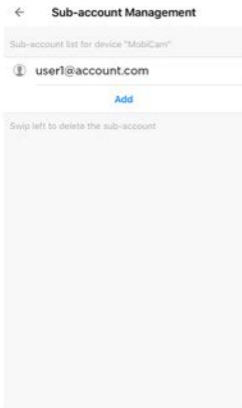
**Two-Way Audio:** Hold the microphone icon to talk through your MobiCam

**Record/Snapshot:** Tap the red dot to record or the small camera to take a snapshot. These will save in the app album

**Automatic Night Vision:** Night Vision will active in the absense of light and deactivate in the presence of light







## SUB-ACCOUNTS

Click settings under your MobiCam, then click Sub-Account Management.

To ensure a viewer cannot be added without your knowledge you will be asked to enter your password

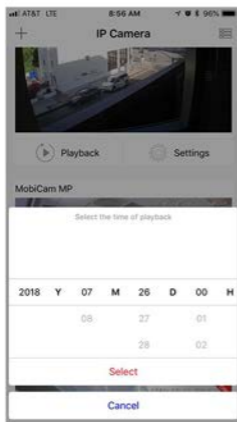
Click add and enter the user account email address, click add once again

To delete a Sub-Account simply swipe left and click delete

## PLAYBACK

**Recording On Your Phone:** To view snapshots and recorded footage, click the profile icon located on the bottom right then click **ALBUM** to view

**MicroSD Card:** Navigate to the MobiCam with the MicroSD and click the Playback option. Next select the Year, Month, Day and Hour to view the previously recorded footage.





## Video Lock



You can create an unlock pattern to secure your MobiCam feed.

Create Video Lock

## VIEW LOCKING

This function allows users to watch and playback video only after entering the correct password.

To setup Video Locking, click settings, then click video lock. You will then be prompted to draw an unlock pattern.

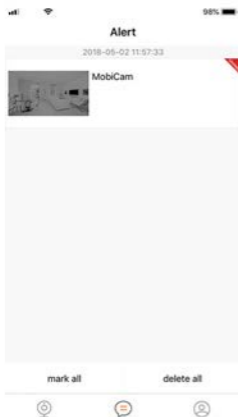
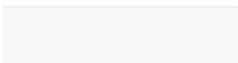
Create a memorable but unique pattern.

## MOUNTING

MobiCam comes equipped with a wall mount, as well as the screws necessary for installation.

Fasten the wall mount using the supplied screws. Once secured, twist MobiCam into place.





## MOTION ALARM

This function allows users to set motion detection alerts during specified time periods.

To manage the alert click settings, then click alarm. Here you will be able to change the alarms active hours, by moving the blue circles to the desired time, please note that hours are in 24 hour format.

You can also choose to silence the alarm. Doing so will silence both the camera and your phone, however you will still receive app notifications.

To view your app notifications use the bottom navigation and click the middle icon. All Motion Detection Alerts will display here

In order for the Motion Detection Alert playback feature to work a MicroSD card must be inserted in your MobiCam. A short 10 second clip of what triggered the alert will then be visible for viewing.



## Pan, Tilt & Zoom

To Pan and Tilt, click the navigation icon under your MobiCam live stream. Then use the on screen joy stick to move your MobiCam to your desired direction

Pinch or double tap the camera live stream feed to get up to 2x zoom



## LIMITED PRODUCT WARRANTY

MOBI® warrants its products to be free from defects in material and workmanship for period of (3 months) from the date of purchase. Should the product prove to be defective at any time during the warranty period, we would either replace or repair the product at our option without charge. After the warranty period, a service charge will apply for replacement of parts and labor costs. To obtain warranty service, you must return the product complete with its original parts & accessories along with a copy of the original purchase, gift or registry receipt to us. This warranty does not cover damage caused by any tampering, accident, misuse, abuse, improper maintenance, unauthorized modification, or connection to an improper power supply. There will be a charge for repair caused for such damage. This warranty excludes all incidental or consequential damages and any liability other than stated above. MOBI reserves the right to modify or discontinue offer at any time by posting notice on the app or website.