

MobiCam Series



Quick Start Guide

WHAT IS IN THE BOX

- 1 MobiCam Multi-Purpose Monitoring System
- 2 AC Wall Adapter

BEFORE GETTING STARTED

- 1 Make sure you have access to your email to verify your MobiCam Account. (You have 60 seconds to verify the access code sent to your email).
- 2 Mobicam Connects to a 2.4GHz wireless connection. Please verify your 2.4GHz WI-FI Network Name and Password.
- 3 Make sure your phone is connected to the same Wi-Fi Network you wish to connect your MobiCam to.
- 4 Check your WiFi Connection - MobiCam WiFi Cameras designed to utilize a 2.4GHz(2G) WiFi Frequency. During setup please confirm your mobile device's wifi is connected to the 2G Wifi frequency. When the MobiCam App requests your wireless network information, please ensure that you are also entering the credentials for the 2.4Ghz connection. If unaware of how to connect to or make visible your 2Ghz WiFi network, your wifi router provider can assist with steps to connect.
- 5 Make sure your phone is **NOT** on silent mode and that your phone playback volume is turned up

DOWNLOADING “MobiCam” APP



Download the MobiCam App from both Apple App Store or Google Play Store by searching for “MobiCam” (See Icon to the left) or scan the QR Codes below



“MobiCam BABY” APP



Download the “MobiCam BABY” App from both Apple App Store or Google Play Store by searching for “MobiCam BABY” (See Icon to the left) or scan the QR Codes below



"MobiCam" PET APP



Download the "MobiCam PET" App from both Apple App Store or Google Play Store by searching for "MobiCam PET" (See Icon to the left) or scan the QR Codes below.



PC SOFTWARE

MobiCam offers two additional PC Softwares. MobiCam Playback software allows you to view footage stored on the MicroSD card. MobiCam PC Software allows you to monitor up to 16 cameras simultaneously.



MobiCam Playback Software



MobiCam PC Software

Currently Only Available for Windows

COMMON TROUBLE SHOOTING

Check Your WiFi : MobiCam connects only to a 2.4GHZ WiFi connection. Some modern routers offer both a 2G and 5G wireless frequency. Please ensure that you are connected to a 2.4GHz/2G WiFi connection with a download speed of at least .20mbps

Reset MobiCam: To ensure you are starting from a clean slate **RESET** your MobiCam. Located on the right hand side of .Mobicam, in the center groove is a small hole labeled **RESET** Use a pin or paper clip to push the **RESET** button till you hear a loud "BEEP" signifying the **RESET** is complete.

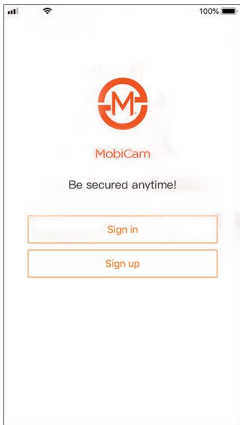
Reinstall the MobiCam App: Sometimes app downloads can be corrupted and un-installing and re-instaling an app can be a quick fix.

Not receiving email verification code: Double check your spam and junk folder. Sometimes there can be a delay when receiving the verification code, for this reason we recommend using a device other than your phone to view your verification code. Keep in mind you will only have 1 minute to use your verification code

Motion Alert Videos Not Loading: In order to view video playback from the motion detection alert, a MicroSD card must be inserted

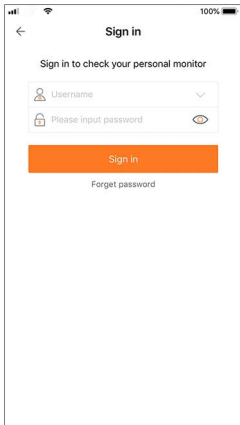
MobiCam Not Responding to Soundwave: Turn your volume up as loud as possible and have your phone speaker facing MobiCam

MobiCam worked untill I moved its location: If MobiCam was moved outside of your home/office, repeat the pairing process to establish the new WiFi connection



SIGN UP

Open MobiCam App and create a User Account by clicking "Sign Up" and following the on screen instructions

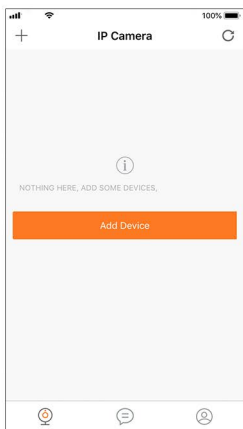


LOG IN

Enter your User Account information to sign in

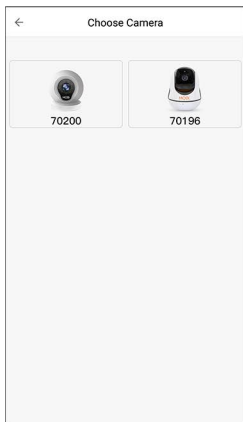
IP CAMERA

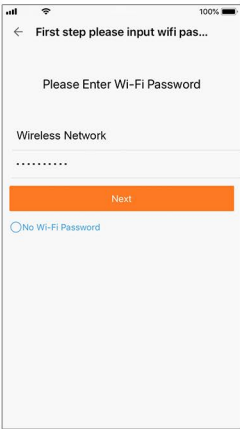
After logging in, you will be taken to the IP Camera page. Tap Add Device to begin the MobiCam pairing process



CHOOSE CAMERA

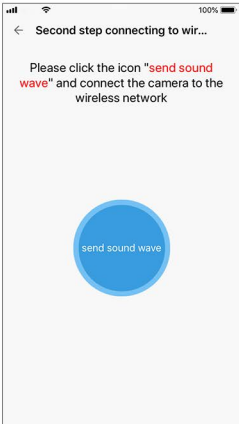
Plug in your MobiCam. Select your MobiCam model to continue





WIFI

Enter/Select your 2.4 GHz WiFi Network Name and Password. Ensure your phone is connected to the same 2.4GHz Wireless Network as your MobiCam

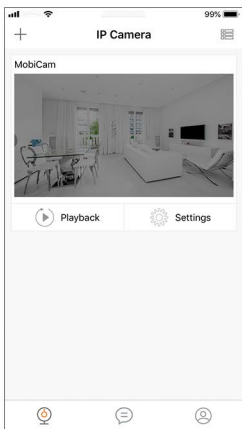


SOUND WAVE

Take your phone off silent and turn your volume up. Face your phone's speaker to MobiCam, when ready click send sound wave to pair with your MobiCam.

MOBICAM

You have now successfully connected your MobiCam. You will see your MobiCam listed on the IP Camera page. Select your MobiCam to view the live stream.



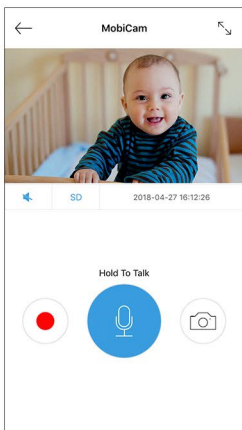
LIVE VIEWING

From here you can view your MobiCam's live stream

Two-Way Audio: Hold the microphone icon to talk through your MobiCam

Record/Snapshot: Tap the red dot to record or the small camera to take a snapshot. These will save in the app album

Automatic Night Vision: Night Vision will activate in the absence of light and deactivate in the presence of light.



Sub-account Management

Sub-account list for device "MobiCam"

user1@account.com

Add

Swipe left to delete the sub-account

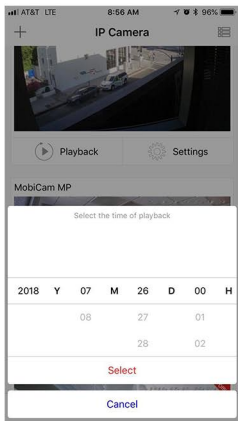
SUB-ACCOUNTS

Click settings under your MobiCam, then click Sub-Account Management

To ensure a viewer cannot be added without your knowledge you will be asked to enter your password.

Click add and enter the user account email address, click add once again

To delete a Sub-Account simply swipe left and click delete



PLAYBACK

Recording On Your Phone: To view snapshots and recorded footage, click the profile icon located on the bottom right then click **ALBUM** to view

MicroSD Card: Once MicroSD is inserted you can click the Playback option. Next select the Year, Month, Day and Hour to view the previously recorded footage.



Video Lock



You can create an unlock pattern to secure your MobiCam feed.

Create Video Lock

VIEW LOCKING

This function allows users to watch and playback video only after entering the correct password.

To setup Video Locking, click settings, then click video lock. You will then be prompted to draw an unlock pattern.

Create a memorable but unique pattern.

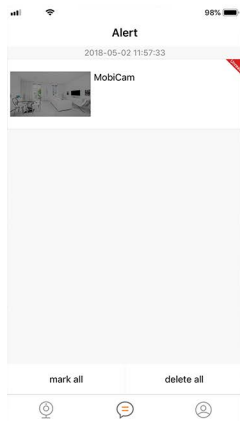
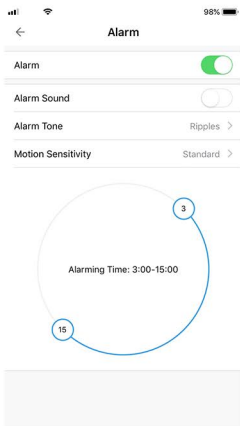
Please note subaccount users will not be able to view the video stream while video lock is enabled.

MOUNTING

MobiCam comes equipped with a magnetic base. This base can be used to attach MobiCam to any metal or magnetic surfaces.

MobiCam may even be mounted upside and the image can be corrected within the app.





MOTION ALARM

This function allows users to set motion detection alerts during specified time periods.

To manage the alert click settings, then click alarm. Here you will be able to change the alarms active hours, by moving the blue circles to the desired time, please note that hours are in 24 hour format.

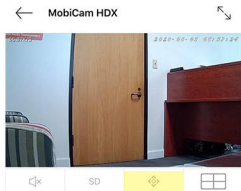
You can also choose to silence the alarm. Doing so will silence both the camera and your phone, however you will still receive app notifications.

To view your app notifications use the bottom navigation and click the middle icon. All Motion Detection Alerts will display here

In order for the Motion Detection Alert playback feature to work a MicroSD card must be inserted in your MobiCam. A short 10 second clip of what triggered the alert will then be visible for viewing.

2x Zoom

Pinch the camera live stream to get up to 2x zoom.



LIMITED PRODUCT WARRANTY

MOBI® warrants its products to be free from defects in material and workmanship for period of (3 months) from the date of purchase. Should the product prove to be defective at any time during the warranty period, we would either replace or repair the product at our option without charge. After the warranty period, a service charge will apply for replacement of parts and labor costs. To obtain warranty service, you must return the product complete with its original parts & accessories along with a copy of the original purchase, gift or registry receipt to us. This warranty does not cover damage caused by any tampering, accident, misuse, abuse, improper maintenance, unauthorized modification, or connection to an improper power supply. There will be a charge for repair caused for such damage. This warranty excludes all incidental or consequential damages and any liability other than stated above. MOBI reserves the right to modify or discontinue offer at any time by posting notice on the app or website.