

TeamEstrogen.com Returns Form (see step 5 for exchanges)

Please see www.TeamEstrogen.com/pages/returns for complete details on our returns policy.

You may return any item for a refund within **30 days** of purchase so long as the item is in new condition with care tags and hang tags attached. Items that have been worn or used will be accepted only for reason of manufacturer defect.

1

Please provide your name and order number:

customer name _____

order number _____

2

Tell us which items you are returning:

item code (SKU)	size	qty.	reason code(s)	comment (if defective, please describe defect)

Sizing Reason Codes

- 02 too short
- 12 too long
- 04 chest too small
- 14 chest too large
- 05 waist too small
- 15 waist too large
- 06 hips too small
- 16 hips too large
- 07 overall too small
- 17 overall too large

Quality Reason Codes

- 19 did not like chamois pad
- 20 did not like color
- 21 did not like fabric
- 22 did not like style
- 23 zipper does not work properly
- 24 stitching quality not satisfactory
- 25 overall poor quality
- 26 defective (please explain)
- 27 other (please explain)

Service Reason Codes

- 30 wrong item shipped, invoice correct
- 31 wrong item shipped, invoice incorrect
- 32 extra item shipped
- 33 arrived too late
- 34 damaged in shipping
- 35 ordered wrong item
- 36 changed my mind
- 37 returning a gift
- 38 not as advertised

3

Let us know how you would like us to refund you for the returned items:

- Refund purchaser's credit card. Order was a gift, send store credit coupon code to this email address:

4

Send the items back to us. Please remember to enclose this form.

Send your package back to us via the carrier and shipping method of your choice. Our return address is shown at the bottom of this form. You are responsible for the cost of return postage.

5

Exchanges: return unwanted items (steps 1-4), then place a NEW ORDER on our website.

We do not offer exchanges but instead ask that you return the item for refund and simply place a new order for the item you wish to receive in exchange.

Team Estrogen Returns
order# _____

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