# RHODES & BECKETT

# **RETURN/ EXCHANGE FORM**

#### HOW DO I RETURN SOMETHING?

1. Please pack the item/s you wish to return neatly into appropriate packaging. Items received in unsellable conditions will not be accepted.

2. Complete all relevant details on this form and enclose with your item/s to be returned. Seal your parcel securely.

3. Send your item/s back via registered post to the below address:

RHODES & BECKETT ONLINE Suite 18, Level 4, 30 Atchison Street St Leonards, NSW 2065

#### **RETURNS POLICY**

All purchases from Rhodes & Beckett may be returned for an exchange, credit note, or refund within 120 days of the purchase.

All items must be returned in their original condition; unworn, unwashed, unaltered, with tags still attached.

Exchanges are subject to stock availability. If you are exchanging for an item of higher value, additional charges will apply.

Credit notes will be sent to the email address provided on your order and are valid for 3 years.

For full return/ exchange conditions, please visit the returns page on our website.

## ORDER DETAILS

Name

Order Number

#### **RETURN DETAILS**

Product Code	Name of Item	Quantity	Return Code	Credit	Refund	Exchange	Return Codes
							1. Too small
							2. Too big
							3. I changed my mind
							4. Not what I expected
							5. Not as described
							6. Ordered multiple sizes
							7. Faulty or damaged
							8. Wrong item delivered
Exchange Request							

Once received, your request will be processed within 7 days. You will receive an email when your return/ exchange request has been processed.

For any further information you can contact our Customer Service department at info@rhodesbeckettstore.com

### RHODESBECKETT.COM