



## Biscotti Product Info and Guidelines for Ordering

### Product Code

All Bellicchi's Best Biscotti products have a shelf life of eighteen months (see attached documentation). We label our Biscotti with a one-year shelf life. Enjoy by date is stamped on each package. Out of date or unsold product cannot be purchased back at this time.

### Ordering and Delivery

We can deliver or ship orders within 2-5 days of placing order. You can order online at [bellicchisbest.com](http://bellicchisbest.com), [kbellicchisbest@gmail.com](mailto:kbellicchisbest@gmail.com) with any special orders or needs or phone (617-480-0516). Date of delivery will be established upon order receipt

### Delivery & Shipping

Shipping charge without mark-up will be added to deliveries shipped to you via USPS. We can discuss in person delivery.

### Notice of Defects or Count

Customer is responsible for inspecting product upon receipt. Product visible damage must be noted to delivery person or receiver of shipped order on day of delivery.

### Invoicing and Payments

I would like to set up QuickBooks invoicing and payment with you if possible. A packing slip will be included with each delivery to check order upon delivery. Payment is due 30 days after delivery. Delivery date and due date will be noted on invoice. An incremental 3% late fee will be charged for each 10 days following payment due date.

### Pricing Changes

Bellicchi's Best has the right to change prices. In the event of a price increase, Customer will receive notice 2 weeks prior to increase.

### Samples and In-Store Sampling

Bellicchi's Best Biscotti will make every attempt to accommodate free samples, display collateral, and ideas for serving Biscotti to your Customers. In-store sampling can be arranged by contacting Kathleen Bellicchi (617-480-0516) or [kbellicchisbest@gmail.com](mailto:kbellicchisbest@gmail.com)

### Confidentiality

Wholesale and list prices are confidential and for the use of the Customer only. Publishing or revealing the wholesale pricing of Bellicchi's Best product lines outside of the business of the Customer is prohibited without prior written consent from Bellicchi's Best.