

Helping IT professionals achieve certification in IT frameworks

Pultorak & Associates, established 2001, helps individual IT professionals, IT organizations and the providers who serve them get better results through IT Service Management consulting, training and courseware, with a focus on ITIL®. Purchase courseware online at pultorak.com, or for more information, call +12067291107 or e-mail info@pultorak.com.

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Pultorak & Associate, LTD

100 South King Street, #100, Seattle, WA 98104

Pultorak & Associates IT Management Frameworks Training Catalog

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 **PULTORAK
& ASSOCIATES**
the business of IT™



Pultorak & Associates specializes in helping IT professionals and organizations learn and apply the latest principles and methods found in frameworks for managing what is important in IT: services, processes, roles, projects, architectures, controls and compliance. We do this through consulting, training, and courseware.

A Full Line of Quality, Accredited, Cost-Effective Courseware

Pultorak & Associates' **accredited** courses are written by field-tested practitioners and contributors, so you know they are **authoritative**.

Courses are built using the latest authoring tools and instructionally designed to incorporate adult learning principles and ITIL® Expert mentoring for effective transfer of what is learned back on the job, so you can be assured of **quality**.

Courses are designed to deliver all this at *one fifth to one sixth of the cost of our competitors' traditional classroom training*, so you can be assured they are **cost-effective**. We offer a **full line** of proven offerings, so you can be assured of continuity of support in your journey.

Flexible Delivery Options

Our **flexible delivery options** include downloadable computer-based training, eLearning, digital and hardcopy participant courseware, instructor kits, virtual instructor-led synchronous live training, traditional classroom delivery, blended learning, custom training and certification examination services. Our **buyer-centered pricing and packages** include volume discounts, flexible terms and a la carte packaged learning bundles.

"I was looking for the best, fastest and most way economic way to achieve ITIL® Expert certification. After trying my first course with Pultorak & Associates, I didn't think twice and decided to complete the full track with them, and I did. Besides being professional, helpful, supportive and responsive, I found the Pultorak Team very friendly. They really helped me earn ITIL® Expert certification in a very short period of time." - Amir Allam, IT Department Head, McDonalds



Pultorak Official
Curriculum

ITIL® Awareness
ITIL® Foundation
ITIL® Service Strategy
ITIL® Service Design
ITIL® Service Transition
ITIL® Service Operation
ITIL® Continual Service Improvement
ITIL® Service Offerings and Agreements
ITIL® Release, Control and Validation
ITIL® Operational Support and Analysis
ITIL® Planning, Protection and Optimization
ITIL® Managing Across the Lifecycle
PRINCE2 Foundation
ISO 20000 Foundation
TOGAF Foundation
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PMP Foundation
LEAN IT Foundation
Agile Scrum Foundation
DevOps Foundation
SDI Foundation
MOF Foundation

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