Rolf PRIMA
WHEEL SYSTEMS

Rolf Prima Wheel Service form

**Contact Rolf Prima for an RA# prior to shipping wheel back to factory, wheels will not be serviced without an RA#

RA# _____

Name: _____ **Date:** _____

Billing address: _____ **Phone:** _____

_____

_____

Shiping address: _____

_____

_____

☐ Business address ☐ Residential address

email: _____

Bike shop only:

Shop name: _____

_____

Contact: _____

Phone #:

Wheel(s) coming back to Rolf Prima -

Rolf Prima wheel model: _____ Wheel model year: _____

Wheel(s) serial number: _____

Serial numbers are found under the wheel rim strip, near the valve hole

Rim color: _____ Spoke color: _____ Spoke type: Bladed ☐ Round ☐ Decal color: _____

If sending back just the hub for a complete rebuild, including one of the decals will help make sure your wheel is built with the proper decal. Note: we do our best to keep older model decals in stock, if we no longer have your decal, you will receive a more current option.

Service to be performed:

☐ Complete Wheel Service w/ standard bearings	☐ Front	☐ Rear	☐ Set
☐ Complete Wheel Service w/ ceramic bearings	☐ Front	☐ Rear	☐ Set
☐ Full Hub Service w/ standard bearings	☐ Front	☐ Rear	☐ Set
☐ Full Hub Service w/ ceramic bearings	☐ Front	☐ Rear	☐ Set
☐ Free Hub conversion	☐ Front	☐ Rear	☐ Set
☐ Wheel Rebuild	☐ Front	☐ Rear	☐ Set
☐ Bearing Replacement or upgrade	☐ Front	☐ Rear	☐ Set
☐ Spoke Replacement	☐ Front	☐ Rear	☐ Set
☐ Tension and Truing	☐ Front	☐ Rear	☐ Set

Note: Help speed up the service time on your wheel.

*Wheels must be sent back without a tire, tube, cassette, quick release or magnet

*For complete rebuilds only: send back just the hub and speed up your rebuild time.

Additional Customer requests: _____

_____

Repair Warranty

Rolf Prima warrants repair work to be free from defects in material or workmanship for the period of 1 year. Repair Warranty applies only to parts installed as part of repair and does not cover original or existing parts or original labor. Claims for warranty must be accompanied by repair invoice/ reciept and original Wheel Service Form.

Waiver

Due to the fact that Rolf Prima cannot know what the history or use of the wheel is at the time of service, Rolf Prima will do it's best to detect damage or wear in the components of the wheel. By sending this form, signed or un-signed, I understand that some damage may not be detected by Rolf Prima and consequently the wheel could contain undetected damage. I hereby waive all claims against Rolf Prima for failure to detect damage to serviced wheel(s).

Payment information - Visa or MasterCard only

Card #: _____ Exp. Date: _____

Card holders Name: _____

Signature _____

RP Use only: Rim color _____ Hub color _____ spoke color _____ Decal _____

New Serial # _____ Notes: _____

Shimano/campy _____

Ship to: 940 Wilson St. Eugene, OR 97402 | 888-308-7700 | Fax: 888-851-3748 | service@rolfprima.com | www.rolfprima.com