## ROLF PRIMA SERVICE DECISION TREE

## HOW TO USE

If you have a service issue, we want to get you back on the bike as soon as we can. This tool is designed to help you decide the next best steps. Can you do this yourself? Does it need to go to a bike shop? Or does it need to come back to us?

Each slide has a potential service issue and the best next steps.

You can also always call or email us and we'd be happy to help

## ROUTINE MAINTENANCE

We offer Factory service for any wheel we built however many items can be accomplished by your bike shop or even yourself

Requires a little mechanical skill and a 2mm wrench. See

our hub adjustment instructions and give it a try. If

it doesn't work, give a call for

This is best performed by your bike shop or us. True & Tension Requires a little mechanical skill and a 2mm tips or bring to your bike shop A little time consuming but easy and can be Decal Refresh done at home. Order decal kits on our website or give us a call Order tubeless kit from our website and follow Set tires up tubeless instructions. If you have any issues, gives a call for tips or go to your bike shop Do you know the wheel model and model year? Axle or freehub and we can help you identify