

Rolf Prima Wheel Service form



Contact Rolf Prima for an RA# prior to shipping wheel(s) back, wheels will not be serviced without an RA#

Please provide payment details when you call in for the RA# or request a PayPal invoice

email: _____

RA# _____

Name: (shop) _____

Phone: _____

Billing address: _____

Shipping address: _____

Business address Residential address

Wheel model: _____

Model year: _____

Rim color: _____

Wheel(s) serial number(s): ****REQUIRED**

Spoke color: _____

* See www.rolfprima.com/pages/manuals - for details on how to ID your wheel model year & how to locate serial numbers

*Rebuilds; may be decaled with a more current decal. An additional decal set will be sent for your other wheel so they can match.

Service requested: Please provide details of what service you are requesting

** Remove tire, tube, cassette, quick release or computer magnet before returning wheel(s). For complete wheel rebuilds only: send us back just the hub and speed up your rebuild time and save on shipping.

Please add:

- Upgrade my decals to a custom color - \$80
- Rolf Prima brake pads - \$24-\$62 \$50 (accommodates a pair of wheels)
- Tubeless kit without tires - \$55
- Tubeless kit with Schwalbe One Tubeless Tires - \$219 Tire size: 25mm or 28mm

Repair Warranty

Rolf Prima warrants repair work to be free from defects in material or workmanship for the period of 1 year. Repair Warranty applies only to parts installed as part of repair and does not cover original or existing parts or original labor.

Waiver

Due to the fact that Rolf Prima cannot know what the history or use of the wheel is at the time of service, Rolf Prima will do it's best to detect damage or wear in the components of the wheel. By sending this form, signed or un-signed, I understand that some damage may not be detected by Rolf Prima and consequently the wheel could contain undetected damage. I hereby waive all claims against Rolf Prima for failure to detect damage to serviced wheel(s).

Ship to: 940 Wilson St. Eugene, OR 97402 | 541-868-1715 | service@rolfprima.com | www.rolfprima.com