

THE ROOM

· B A R C E L O N A ·

If you are not happy with your order for any reason, we'll be happy to take the goods back as long as they are unworn and they still have the labels attached within 14 days of receiving your order.

Please complete and enclose this form with your returned goods.

Your Name

Your Order Number

Contact Telephone Number

Returned Item(s)

Reason for Return

Exchange or refund?

If you would like an exchange, please note the size / product you would like

IMPORTANT NOTES

Please ensure all returned goods are well packaged, to avoid any damage during transit.

Please ensure all footwear boxes are covered by a protective outer layer - do not apply any stickers or shipping information directly to any footwear boxes.

Please ensure all return packages are sent with a trackable, insured service, as we cannot take responsibility for items damaged or lost in the return transit.

Please ensure all International returns are clearly marked 'RETURNED GOODS', to avoid any Customs charges. Any charges incurred are the responsibility of the customer.

Please write your name and order number somewhere on the outside of the package.

Returns are normally processed within 2-3 working days of us receiving your return.

Send returns to:

TheRoom Barcelona
C/ Duc, 5
08002 Barcelona
Spain