



Return Policy

Here at Head Kandy we are dedicated to bringing you an unparalleled buying experience from start to finish! If you're not completely satisfied with our product for any reason, here is how to return your appliance.

Time limit on returns:

- * **1 - 10 days from verified delivery date: Payment Refund minus 15% handling fee (must be post marked by 10th day).**
- * **11 - 45 days from verified delivery date: Online store credit minus a 15% handling fee (must be postmarked by the 45th day).**

Return packaging shipping fee:

Head Kandy does not accept COD's for returned items. Return Shipping charges are the responsibility of the purchaser.

Return instructions:

- * **RETURN POLICY APPLYS TO APPLIANCES ONLY - ALL OTHER ITEMS ARE NON RETURNABLE AND NON REFUNDABLE**
- * **Rejuvenated and Misprints are NON REFUNDABLE, NON RETURNABLE, AND NOT ABLE TO BE EXCHANGED.**
- * Print this form, fill out completely and include it in your return package.
- * Product needs to be returned in like new condition, in original packaging. If package or product appears damaged or is not in original packaging, including black insert, the refund will be denied.
- * **Please remove all hair and product buildup from brush before returning.**
- * Mail your return using a traceable shipping method (we recommend UPS or the U.S. Postal service insured mail) to:

Head Kandy
131 Crane Ln.
Salida, CO 81201

Return processing time:

- * **Please allow 7-10 business days for all returns to be processed after receipt of items.**
- * Once processed, credits should appear on your original payment method within 14 business days.

Original shipping is not refundable and a 15% handling fee is applied to all returns.

Name: _____ Order Number: _____

Reason for Return: _____

Last 4 Digits of Credit Card _____ (If amazon / paypal please leave blank).

Signature: _____ Date: _____

If this form is not included and completed in full with return package your refund will be denied.