



## Imposter Hair Extension Exchange Form

All Imposter Hair Extension exchanges must be postmarked within 30 days of receipt. Exchange shipping costs to return the item(s) are the sole responsibility of the customer. All return shipping must be sent via traceable shipping method (UPS Priority, UPS, FedEx).

Imposter Hair Extensions must be in their original packaging, tamper proof tape 100% intact. Returning package must include: Imposter Hair extensions, hair extension box (white box) and Extension color swatch and box.

Please send your exchangeable Imposter Extension(s) to:

**Head Kandy**  
**Attn: EXCHANGE DEPARTMENT**  
**1455 Harrison Road**  
**Salisbury, NC 28147**

Please allow 7-10 business days for processing time. Once the item(s) is entered, you will receive an email confirmation that your new order is on its way. If Head Kandy is currently sold out of your Imposter Hair Extension color you need, you will be added to our exclusive list and receive a notification when your Extension color is back in stock 24 hours before they are put on the website. You will have 24 hours to respond, after that, we can not guarantee your color will be held, and you will have to purchase your extensions from the main site. You will also receive an in store credit for the cost of your extension(s).

**Please print out this form, fill it out completely and include it with your return.**

Name: \_\_\_\_\_ Original Order Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

Item(s) being exchanged: (Include color and size) \_\_\_\_\_

\_\_\_\_\_

Exchange for item(s): (include color and size) \_\_\_\_\_

\_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**\*BY SIGNING THIS FORM CUSTOMER ACKNOWLEDGES THEY ARE RESPONSIBLE FOR ALL SHIPPING COSTS TO HEAD KANDY FOR EXCHANGE OF THIS ITEM(S).**