



Thank you for your purchase! Our beds are delivered fully refurbished and assembled with a 90 day warranty.

Customers are responsible for ensuring the bed can be delivered to their desired location in a safe and reasonable manner. Bed dimensions and manuals can be found on the product listing at mfimedical.com or by calling [\(800\) 633-1558](tel:8006331558). Feel free to send photos and/or dimensions for us to review at info@mfimedical.com. We will advise you if delivery will not be possible.

Please note that residential addresses have the following shipping option:

Residential White Glove Delivery for \$1,995 for basic inside residential deliveries so that additional movers can be scheduled to maneuver the bed inside as needed. **Please note, there is no guarantee that the additional movers will be able to complete the delivery. We may quote other costs if delivery exceptions arise.**

White Glove Delivery means that the carrier will unload and place your items in the room of your choice. White glove service includes unpacking, removal, and disposal of packing materials. White glove delivery does not include any training or setting up equipment, including beds.

Unfortunately, we are not able to provide Residential White Glove Delivery inside apartments, duplexes, or houses with stairs.

Customers are responsible for ensuring the delivery location is clear of any safety hazards and has sufficient space for delivery equipment and personnel. If the assembled bed will not fit in the desired location, or if the delivery company is unable to move the bed to the desired location in a safe and reasonable manner, the customer has two options:

1. Keep the bed and accept delivery as is.
2. Return the bed and receive a refund minus a 20% restocking fee and the shipping charge.

By signing below, the customer agrees to take full responsibility for the applicable charges outlined above. Please contact us with any questions you have about these terms.

Printed Name

Signature

Date