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RETURNS & CLAIMS

We are sorry you need to return your KAOS product, but we will do all we can to help you.

Returning goods:

- Must be un-used and in their original package.
- Hangtags cannot be removed and must be undamaged.
- The return must be sent within 14 days after your purchase. If the return is sent later than 14 days after the original purchase, we are sorry to say we cannot accept the return.
- You must include a filled-out form in your return.

Norwegian customers, please send to:

KAOS
C/O OPT
Østre Aker vei 24 b
0581 Oslo

International customers, please send to:

KAOS
C/O DC Syd
Erik Dahlbergsgatan 45
271 51 Ystad
Sweden

The return will be processed asap zulu, but please be patient as it may take up to 14 days. Don't worry, as soon as we receive your returned goods, you will receive an email from us and we will keep you posted throughout the process.

Please note:

- Refunds will be done directly to the card issued on the actual purchase.
- Shipping costs will not be refunded.

FILL OUT, PRINT AND RETURN WITH THE ITEM

PLEASE USE CAPITAL LETTERS

Order No: _____

Full name: _____

Address: _____

WHAT ARE YOU RETURNING:

REASON FOR RETURN:

I never ordered this item

I simply regret my purchase

Complaint. Something is wrong with the item.
Please explain:

WHAT WOULD YOU LIKE TO DO? (change, repair, refund)
