

KNOT SISTERS

# RETURNS FORM

ORDER DATE

ORDER NO .

QTY

ITEM

SIZE

## RETURNS

Unworn merchandise with tags attached and packaging included may be returned **within 14 days** of the received date for a full refund. We will not refund any shipping and handling fees related to your purchase or return. After 14 days, you will be issued a store credit, and after 30 days, all returns will be refused.

If for any reason you received a damaged or incorrect item, please notify us within 72 hours via email at [hello@knotsisters.com](mailto:hello@knotsisters.com) so we can help.

To return your item, fill out this Returns Form and include it with your order to:

Knot Sisters Returns  
890 W. 18th St.  
Costa Mesa, CA 92627

We highly recommend using a trackable shipping service or purchasing shipping insurance. Without this, we cannot guarantee we will receive your shipped item. Please note that we are not responsible for lost packages.

Once your return is received and processed, you will receive a Refund Notification via email. Once received, the order amount will be refunded in the original form of payment, or a store credit will be issued via email after 14 days. Please allow 7-10 business days for your refund to post.

Unfortunately, we cannot process exchanges at this time. If you would like to exchange an item, please return the unwanted item and place a new order for the replacement item.

## NEED HELP?

Questions about your return?  
We're here to help!

Check out the Customer FAQ at  
[knotsisters.com/faq](https://knotsisters.com/faq)

Contact Customer Care at  
[knotsisters.com/contact](https://knotsisters.com/contact)

Or email your order number and  
issue to: [hello@knotsisters.com](mailto:hello@knotsisters.com)

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