



THE SCOOTER STORE

HOVERBOARD USER'S MANUAL

Getting started

- 1) Check your hoverboard carefully when you receive it! Make sure there are no loose parts.
- 2) Plug in your hoverboard and charge your scooter. The plug-in is next to the on/off button. Insert one end into the hoverboard, and the other into an outlet.

Important Tip!

The hoverboard takes about an hour and a half to charge.

Charge the scooter only until the "beep" sounds and your scooter is fully charged.

Leaving it plugged in after it is fully charged will lessen the life of your battery.



- 3) You must turn on the scooter while it is charging in order to see when it is fully charged and hear the "beep" to indicate that it is charged.
- 4) Once it is charged, remove the plug-in and you are ready to roll!
- 5) YOUR HOVERBOARD WILL GO BETWEEN 12 AND 15 MILES PER CHARGE DEPENDING ON THESE FACTORS: The terrain you are riding on (smooth versus grass or bumpy terrain), the weight of the rider, the temperature and the speed will all affect how much distance you will get.
- 6) Getting on and riding your scooter for the first time
- 7) Make sure you obey the weight limit! Minimum weight is 45 pounds. Max weight is 225 pounds.
- 8) Wear comfortable, flat shoes.
- 9) You need to get on the hoverboard when it is level, otherwise, an alarm will sound. When you first get on, make sure you stand straight up. The scooter is very intuitive to movement and will go forward, backwards, left or right with the slightest lean.
- 10) Also, keep your feet firmly on the mats and your knees slightly bent, which helps you to keep your balance. It makes it easier to balance if you brace your feet against the sides of the hoverboard.
- 11) Practice in a flat, level environment before you take it to more bumpy terrain; and make sure you can get on and off, go forward, backward, turn and stop.
- 12) Lean your right foot forward to turn left.
- 13) Lean your left foot forward to turn right.
- 14) You may want to wear a helmet, knee pads, elbow pads or other safety gear.

Tips for safe riding

- **If the battery is low while you are riding, please get off the hoverboard immediately as this can affect the performance of your board! It cannot balance without a charged battery, which can cause injury!** Also, riding with a low battery can affect the life of your battery. **If it gets very low, the hoverboard will lock itself. You may have to turn it back on to unlock. Make sure you charge it immediately!**
- If you get unbalanced or the hoverboard notices any other errors while you are riding (for example, the platform is forward or backwards more than the allowable degrees or the hoverboard has been rocked back and forth for more than 30 seconds), it may emit an alert and/or lock-up. Get off, turn it back on and start again.
- Stay within the correct speed! The maximum speed is about 6.2 MPH. If you drive over this speed, you will hear an alarm. SLOW DOWN!
- Please comply with local traffic laws and watch for pedestrians!
- Do not ride after drinking alcohol or using drugs.
- Go slower over bumpy terrain, such as uneven road surfaces.
- Only ONE PERSON at a time! Not two or three, despite what you see on YouTube!
- No texting or talking and riding!
- We do not recommend riding on wet, slick or icy terrain.
- Do not be pulled by anything or anyone while riding the hoverboard.
- Don't ride over any large objects like tree branches or debris.
- Only ride in the light—not in dim or dark areas.
- Avoid riding on very steep slopes.
- Pregnant women and people with a history of heart disease, high blood pressure, seizures or other medical conditions should ride at their own risk.

Charging your battery and other battery-related questions:

- When you get the low battery alert, GET OFF the hoverboard immediately and recharge it.
- Make sure the charger plugin is dry. If it is damp or wet, do not charge until it dries.
- Do not charge in extreme hot or extreme cold temperatures.
- If you ever see your battery leaking or emitting a strange smell, DO NOT use the hoverboard!

Hoverboard specs:

- 6.5 inch wheels
- 26 pounds
- Samsung Ion Lithium Battery: 36V*4.4A Brush DC Motor 500w
- Minimum weight is 45 pounds. Max weight is 225 pounds.
- Goes between 12 and 15 miles per charge.
- Charges in about 90 minutes.

Trouble shooting and warranty:

We offer a 12 month “parts only” warranty. If anything goes mechanically wrong with your scooter due to manufacturer error in the first 12 months, we will either repair or replace. Normal wear and tear does not count.

Your scooter is waterproof TO A CERTAIN EXTENT. This means it can go through puddles. This doesn't mean you can drive it into swimming pool. Do not soak your scooter—this will kill it!

Your hoverboard will get banged up, scratched up and possibly dented very, very quickly. As in, possibly the first time you try it out and run into the corner of your coffee table. DO NOT expect it to look pristine for long. It can take a lickin' and keep on tickin'—but it may not look very pretty. But who cares? Your board should be used and abused and the worse it looks, the more fun you've had! So just FYI, the warranty does not cover cosmetic defects!

Also, if you get really good and try to do tricks on your board, you may break it. If you break it yourself, it is not covered by warranty. However, we can help you get it repaired at the manufacturers' cost.

I'm a single mom with a start-up hoverboard store. I am not Walmart. If you have a true manufacturer defect with your hoverboard, I will take care of it and get you a new one. If break it yourself, I cannot replace it or I will go broke! Thank you for your consideration and your honesty!

BE SAFE & HAVE FUN!