



Order Number	Full Name	Email Address

Product	Exchange	Refund	Reason Code	Exchange Size/Colour

Returns & Exchanges

Muscle Mutt Limited will be glad to exchange any non-discontinued, unused items within the 14-day return policy. Item(s) must be returned in the original packaging, with tags and in new unused condition. There must be no visible stains, hairs or odour on the item(s) in order to receive an exchange or refund. If these requirements are not met, then Muscle Mutt Limited has the right to return the item(s) back to you.

All exchanged item(s) will not be charged a re-shipping fee, however you are responsible for the shipping fee for returning the original item(s). If for whatever reason we don't receive your return, please make sure you keep proof of postage.

Sale Items

All items purchased in our sales are no eligible for a refund only exchanged for store credit.

Please note your order may be delivered in several parcels and please allow up to 7-10 working days to receive your exchange.

Reason Code
1. Too Big
2. Too Small
3. Doesn't Appear as Online
4. Poor Quality
5. Faulty
6. Arrived Too Late
7. Wrong Item Sent
8. Ordered More Than One Size

Ship Returns to:	Exchange Address (If Different)
Muscle Mutt Limited Unit 7 Birch Copse Technology Road Poole Dorset BH17 7FH	