



#### ProTune Rules:

- Tune must be datalogged and completed within 60 days of when the tune file is sent. If there are any delays on our side you will be given those additional days added on. There are some cases where our Calibrator may be on the road tuning or at an event and can delay the response time. Again those days would be added on top of your 60 day window.
- Your fuel of choice can be 91/92/93/94 Octane (95, 97, 98, 100, 102 Ron) or E30, or any ethanol mix of E30 through E85 as long as you have the supporting mods. Our Port Injection/Aux Fuel Add-on is required if you have such a kit on your vehicle.
- If you add any modification to your vehicle or remove any modifications that require a new tune, you will need to purchase a "ReTune" on our site. Single tunes are for ONE fuel and ONE set of modifications only.
- If you know that you will not be able to finalize the tune within 60 days please let us know and we will not send the tune file until you are ready. There is NO TIME FRAME on when you can request your tune, the 60 day window is from the day we send the first tune file.
- If a tune is not completed within 60 days from the time the first tune file is sent, there will be a **\$50.00** restart fee to pick up where we left off.

#### Dual Fuel ProTune Rules:

- Tune must be datalogged and completed within 60 days of when the tune file is sent. If there are any delays on our side you will be given those additional days added on. There are some cases where our Calibrator may be on the road tuning or at an event and can delay the response time. Again those days would be added on top of your 60 day window.
- If you make any changes to your setup, or want a tune for another fuel, you will need to purchase a "ReTune" and your 60 day window will reset and you will have a new 60 day window to complete the tune.
- Once a tune is finished and you request a second fuel tune, a new 60 day window will start for the new tune.
- If you know that you will not be able to finalize the tune within 60 days please let us know and we will not send the tune file until you are ready. There is NO TIME FRAME on when you can request your tune, the 60 day window is from the day we send the first tune file.
- If a tune is not completed within 60 days from the time the first tune file is sent, there will be a **\$50.00** restart fee to pick up where we left off.
- Removing modifications and requiring a new tune will require a "ReTune" to be purchased.

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## Accessport / Vehicle Rules:

- If you sell your Vehicle/Accessport, the tune will not be transferred to the new owner. They will need to purchase their own ProTune.
- If you purchase an Accessport that has one of our tunes on it, you CANNOT use this tune for your vehicle. You will need to purchase your own ProTune.
- If you sell your Accessport and later on buy another Accessport and want duplicates of your previous tunes made for the new Accessport serial number, you will be charged the **\$50.00** restart fee. You need to make sure you are running the same modifications on the vehicle as the tune was originally made for
- If your Accessport is stolen, you will need to provide a police report, or a picture of the vandalism in order to have your tunes duplicated for a new Accessport. Additionally if you have a police report Cobb will approve us to give you a discount on a new Accessport.
- If you sell your vehicle and purchase another vehicle later and want to tune it, you will need to purchase another ProTune. Your previous purchase does not cover a new vehicle.

## Tuning Agreement:

- Once you place your order you will receive an order confirmation email with instructions on how to start the tuning process. Keep all of the above in mind when sending your tune request email. Once we receive your tune request and send you a tune file there will be no option to cancel or get a refund.
- We have the right to deny any customer tuning service for any reason. If we deny your tuning service before we send you the first tune file you will be refunded 100% in full.
- If we have started the tune process and your car has constant hardware or engine problems we will not continue to tune the vehicle. We can help diagnose but we are limited on what we can diagnose through email. If it is decided that your vehicle has too many problems the tuning process will be terminated until it is fixed. **60 day window applies.**
- There are some products that we will not tune for without a **release of liability waiver** signed. This will be discussed before a tune file is sent. If you do not agree to signing the **release of liability waiver** your order will be refunded in full.
- We have set limits for stock engine maximum torque and power output. A **release of liability waiver** will need to be signed by the customer if they request a tune to push the limits beyond the recommended limit of the factory engine.
- Built engine customers will have to sign the **release of liability waiver** if the engine was not built by TunePlus, Inc. It states that we are not liable for any engine failures caused by poor engine machining or assembly.
- If you have questions please email [tuning@adamtuned.com](mailto:tuning@adamtuned.com) before purchasing.