

**ZOE VINE**  
LONDON

**Please note: you may return an item for a refund or exchange within 14 days of receipt.**

|                              |                      |              |
|------------------------------|----------------------|--------------|
| <b>Returning Merchandise</b> | <b>Order number:</b> | <b>Date:</b> |
| <b>Address:</b>              |                      |              |

| Quantity | Item # | Description | Reason Code # | Exchange or Return |
|----------|--------|-------------|---------------|--------------------|
|          |        |             |               |                    |
|          |        |             |               |                    |
|          |        |             |               |                    |
|          |        |             |               |                    |
|          |        |             |               |                    |
|          |        |             |               |                    |

**Return Reason Codes**

Record appropriate number in the Reason Code # column above.

- |  |   |
|--|---|
| <ul style="list-style-type: none"> <li>1. Wrong quantity received</li> <li>2. Wrong merchandise received.</li> <li>3. Purchased elsewhere.</li> <li>4. Damaged in shipping.</li> <li>5. Duplicate order.</li> <li>6. Product defective.</li> <li>7. Arrived late.</li> </ul> | <ul style="list-style-type: none"> <li>8. Product different from catalog.</li> <li>9. Related item not sent.</li> <li>10. Customer not satisfied.</li> <li>11. Incorrect item ordered.</li> <li>12. Incorrect quantity ordered.</li> <li>13. Other _____</li> </ul> |
|--|---|

**Please Exchange For:**

| Quantity | Item # | Description | Unit Price | Total Price |
|----------|--------|-------------|------------|-------------|
|          |        |             |            |             |
|          |        |             |            |             |
|          |        |             |            |             |
|          |        |             |            |             |
|          |        |             |            |             |

Send to: Zoe Vine Ltd, Returns, 35 Southway, London, SW20 9JH, United Kingdom.