

## What is a Customer Open Balance?

This section displays any open balances or past due invoices you have with us.

The screenshot shows a web browser window with the URL `dbiglobaldemo.customers.striven.com/6689/open-balance/#/`. The page title is "Open Balance - Striven Customer". The main content area shows a summary of the customer's open balance:

- Showing 0 of 0**
- \$0.00 OPEN BALANCE**
- PAST DUE \$0.00**
- CURRENT \$0.00**

A yellow progress bar is visible below the balance information. To the right, there is an "AutoPAY" banner with the text "SAVE TIME, AVOID LATE FEES! ENROLL NOW" and "Future invoices will be paid automatically on due date".

Below the summary is a table with the following columns: Type, Txn #, Date, Memo, Due Date, PO #, Amount, and Open. The table contains the text "No records to display".

At the bottom of the page, there is a green button that says "Next: Select Payment Method".

The left sidebar menu includes the following items: DASHBOARD, CUSTOMERS, PAYMENT PROFILES, TRANSACTIONS, OPEN BALANCE (highlighted with a red box), OPPORTUNITIES, SALES ORDERS, PROJECTS, TASKS, and ASSETS.



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