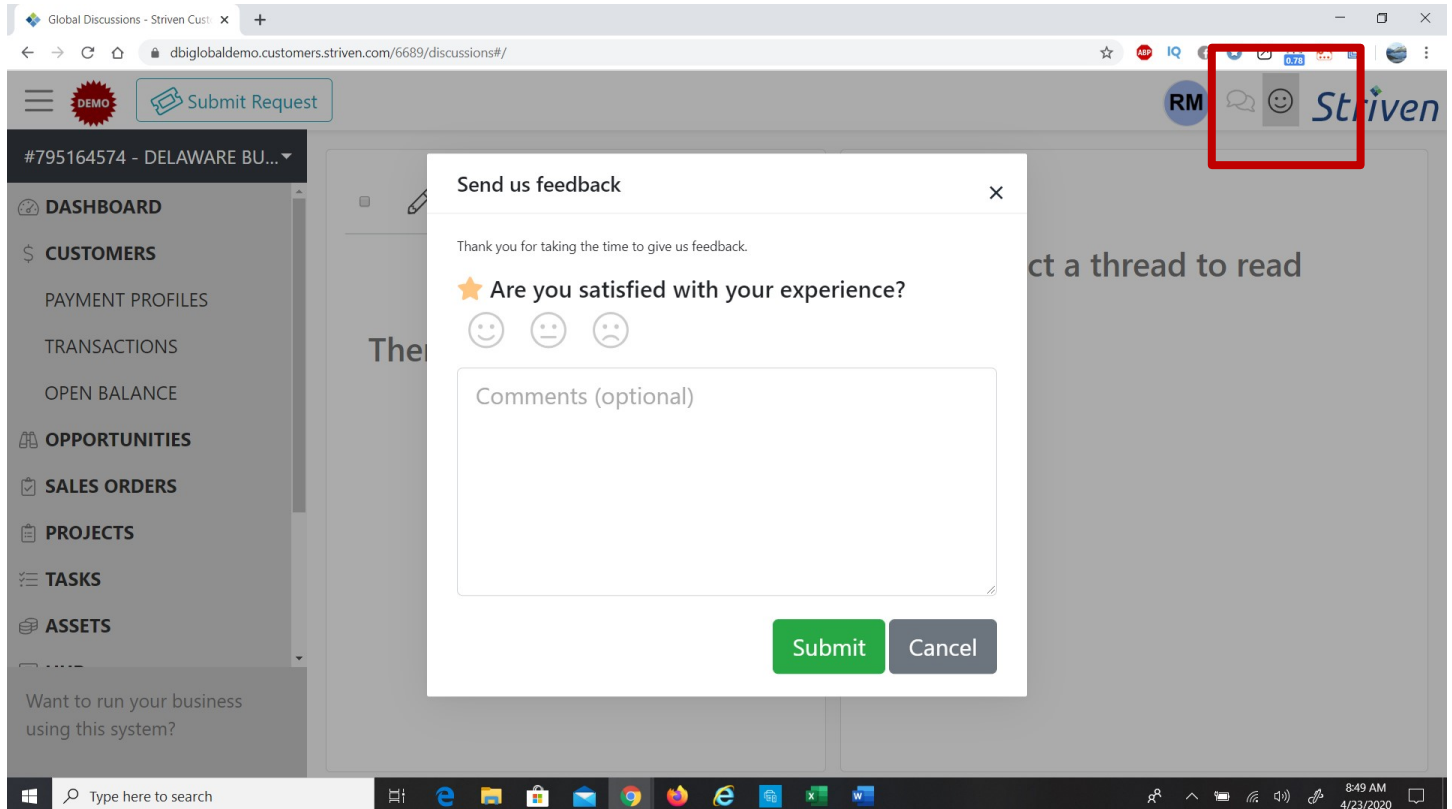


Happiness Rating

This section is a place for you to let us know how we are doing. Click on the smiley face in the upper right-hand corner and give us your honest feedback. We appreciate your comments and will work hard to rectify any unsatisfactory experience. But honestly, we think we'll earn all smiley face ratings!



If you are unhappy with anything, please send an email or letter to:

Russell D. Murray
 Operations Manager, VP
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