



# Jewelry Repair Form

To ensure a smooth return process, please fill out this form and include a copy inside the package. Don't forget to keep a copy for your own records. We will contact you, once your package is received.

NAME: \_\_\_\_\_

SHIPPING ADDRESS:  
\_\_\_\_\_  
\_\_\_\_\_

EMAIL: \_\_\_\_\_

PHONE #: \_\_\_\_\_

ORDER #: \_\_\_\_\_

PREFERRED METHOD OF CONTACT:  Email  Text  Phone Call



ITEM(S) INCLUDED FOR REPAIR:  
\_\_\_\_\_  
\_\_\_\_\_

FOR REPAIRS AFTER 30 DAYS FROM PURCHASE:  
Please note the date you purchased the repair fee on the website \_\_\_\_\_



REPAIR POLICY: If your jewelry happens to break within 30 days of your purchase, we will gladly fix it free of charge. If it has been more than 30 days, we would still love to help by restringing or repairing it for you. If any beads are lost, we will assess the item and charge accordingly. In the event that we need to replace beads or components that are no longer available, we will let you know right away and suggest the best substitute. Please note that shipping costs for repairs to our studio are the responsibility of the customer. Please Note: Turnaround time for repairs is normally 1-2 weeks, from the time the design is received in our studio.

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
Date

Ship your return to:

Rock My Wings  
Attn: Repair Dept  
P.O. Box 1373  
Oakdale, CA 95361

*For your protection, please have your package tracked and insured. We are not responsible for lost packages.*

For Internal Use Only: Date Received: _____
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