

SHIPPING RATES & DELIVERY TIMES

Bye Buy Barcelona offers three possibilities to deliver your purchase:

- 1. If you're in Barcelona and you want to take your purchase, we deliver it within 12-48 hours. FREE SHIPPING (*)**
- 2. We send your purchases to any country in the world.**
When you make your purchase, our website will calculate the shipping costs automatically or you can see them below (page 2-3).
- 3. Receive your purchase wherever you want, at a later date of our standard shipping offer.** Click this option in the payment gateway.



BARCELONA CITY



PACKING
12-24 H.



Delivery: 12-48 hours
all products with icon

SPAIN

EUROPE (EUROPEAN UNION)

PACKING
1-3 DAYS

SHIPPING & DELIVERY
4-6 DAYS

USA & CANADA

PACKING
1-3 DAYS
PACKING
1-3 DAYS

SHIPPING & DELIVERY
4-6 DAYS
SHIPPING & DELIVERY
8-12 DAYS

REST OF THE WORLD

PACKING
1-3 DAYS

SHIPPING & DELIVERY
10-12 DAYS

TIMMING IN WORKING DAYS

(*)BARCELONA CITY - HOTEL / APARTMENT / ETC

We offer the possibility to deliver your purchase in 12-48 hours in your hotel, apartment, etc. (provided you have concierge) in BARCELONA CITY (excluding metropolitan area). Delivery will be made before 8pm and in working days. If the purchase is made on Friday, delivery will be made on the first working day. In case of needing the delivery very urgent or on holiday, it is best to contact us by email (byebuy@byebuybarcelona.com) or by our chat. **Free shipping for purchases under 3 Kg.**

If you do not choose the option of delivery to your hotel, your purchase will be shipped as standard shipping.

SPAIN

BYE BUY BARCELONA prepares orders in 1-3 days and deliveries are made in instalments of 4-6 days, except for RS-Barcelona and Exclusive articles.

For shipments to Ceuta - Melilla, check the international shipments.

SPAIN (Peninsular)		SPAIN (Balears)		SPAIN (Canarias)	
Total Weight Order		Total Weight Order		Total Weight Order	
1-5 kg	4,60 €	1-2 kg	4,80 €	1-2 kg	10,00 €
5-10 kg	5,25 €	2-5 kg	6,40 €	2-5 kg	13,50 €
10-15 kg	5,90 €	5-10 kg	10,00 €	5-10 kg	22,10 €
15 - 20 kg	6,85 €	10-15 kg	13,50 €	10-15 kg	32,80 €
20 -25 kg	7,70 €	15-20 kg	19,00 €	15-20 kg	44,65 €
25 - 30 kg	8,60 €	20-25 kg	24,00 €	20-25 kg	55,40 €
30 - 35 kg	9,50 €	25-30 kg	29,00 €	25-30 kg	66,60 €
35-40 kg	10,40 €	30-35 kg	38,00 €	30-35 kg	78,00 €

PRICES WITHOUT VAT

EUROPE (EUROPEAN UNION & ANOTHER COUNTRIES):

By default, this website presents prices without value added tax (VAT). When you make your purchase, our website will calculate the shipping costs automatically (with or without VAT).

Import duties are charged once the package reaches its destination country. These charges must be paid by the recipient of the package. Unfortunately, we have no control over these charges and can not say what the cost would be, as customs policies and import duties vary widely from country to country.

The client has full responsibility for all postal costs, transport, customs charges and costs if they refuse to accept a package due to import duties or taxes. Note: we can not underestimate the orders, or mark them as gifts.

EUROPE: EU + ANOTHER COUNTRIES						
Total Weight Order	Group 1	Group 2	Group 3	Group 4	Group 5	Group 6
0-1 kg	13,60 €	13,75 €	13,75 €	22,40 €	40,00 €	37,80 €
1-3 kg	14,50 €	15,90 €	17,30 €	24,60 €	54,90 €	55,00 €
3-5 kg	15,20 €	18,00 €	21,50 €	39,90 €	58,00 €	62,15 €
5-10 kg	18,00 €	19,25 €	23,30 €	42,60 €	58,90 €	73,00 €

PRICES WITHOUT VAT

Group 1: Germany

Group 2: Austria / Belgium / France / Italy / Luxembourg / Nederland / UK / Portugal

Group 3: Denmark / Hungary / Poland / Czech Republic

Group 4: Bulgaria / Slovakia / Estonia / Finland / Ireland / Latvia / Lithuania / Romania / Sweden / Andorra

Group 5: Greece / Iceland / Gibraltar / Montenegro / Serbia / Monaco / Croatia / Lietchtenstein

Group 6: Norway / Switzerland / Albania / Armenia / Moldavia / Montenegro / Bosnia Herzegovina

USA, CANADA & REST OF THE WORLD

By default, this website presents prices without value added tax (VAT).

Your package may be subject to customs duties and import duties of the destination country. These charges are always the responsibility of the person receiving the order. Unfortunately, we have no control over these charges and can not say what the cost will be, as customs policies and import duties vary from country to country.

Therefore, for orders outside the EU we will always need Identity Card / Passport of the recipient to send the request.

The client has full responsibility for all postal charges, package forwarding by absence in the delivery address, customs charges and, if they refuse to accept a package due to import duties or taxes.

USA & CANADA		
Total Weight Order	USA	CANADA
0-1 kg	21,10 €	30,80 €
1-2 kg	28,70 €	40,70 €
2-3 kg	36,50 €	50,80 €
3-4 kg	44,00 €	60,55 €
4-5 kg	52,05 €	70,35 €
5-6 kg	59,40 €	77,80 €
6-7 kg	66,60 €	85,00 €
7-8 kg	73,80 €	91,95 €
8-9 kg	80,95 €	100,00 €
9-10 kg	88,55 €	104,15 €

PRICES WITHOUT VAT

Click Here to see the rest of shipping rates to any country in the world.

Shipping costs:

Bye Buy Barcelona doesn't get any benefit from sending their products.

If you would like to receive products Bye Buy Barcelona in several different directions, you will have to make as many purchasing processes as delivery addresses, not being able to choose more than one destination in the same process.

Shipping costs will be calculated based on the weight of the items. The shipping costs will be directly included in your purchase.

Shipping information:

We take the utmost care to ensure that your order is well packed. Bye Buy Barcelona does not accept any responsibility for late deliveries due to circumstances beyond our control. We will try to inform you of any unexpected delay.

Shipment Tracking:

Once the order is shipped the buyer will receive an email with a link that allows you to track and follow the order. You can ask for the tracking number of your order via email at byebuy@byebuybarcelona.com

Deliveries:

If for some reason we could not meet the deadline, we will inform you of this fact and give you the option to proceed with the purchase establishing a new delivery date or cancel the order with full refund of the price paid.

Orders made after 6 pm on Thursday will be sent on Friday and delivered the following Monday. If the purchase is made on Friday, delivery will be made on the first working day.

IMPORTANT: Items section Exclusive and RS-Barcelona brand, due to the volume and the fragility of the product, the supply of such goods is delayed in time. When making the purchase of such items, we will inform you by email of the estimated delivery.

Delivery Guarantee:

In the event that an order is returned to us because it was not possible to be delivered at the indicated address within the time frame the courier company provides, the order will be sent again only after payment for shipping expenses has been paid again.

If for exceptional reasons we are forced to refuse to process an order, we reserve the right to do so at our discretion.

Return policy:

If you are not satisfied with your merchandise, which we'll be sorry for, we will be happy to issue a replacement or a refund, assuming all items are returned within 15 days of receiving your order in its original packaging.

Returns Terms and Guidelines:

The refund will only apply to the returned goods but not the postage. All returned items must be unused, complete with labels and / or original packaging for you. We are not responsible for the shipping of the items.

All items must be in original condition for resale.

Please ensure that all returned items are carefully packed in order not to be damaged in shipping. Make sure all packages are sent back with an insured service with tracking number to track the package at any time.

We cannot take responsibility for items damaged or lost in transit back.

If you forward the article from outside of Spain, please clearly mark the 'returned goods' option on the package, to avoid customs fee. Bye Buy Barcelona is not responsible for charges of re-sending the package.

For any questions, please email: byebuy@byebuybarcelona.com

Return address:

BYE BUY BARCELONA

C/ Valencia 207

08007 Barcelona

Catalonia - Spain