

FREE SHIPPING IN BARCELONA

If you're in Barcelona and you want to take your purchase, we deliver it within 12-48 hours. **FREE SHIPPING(*)**.



WE DELIVER TO BARCELONA
IN 12 - 48H.
Monday to Friday



(All products with this symbol)



PURCHASE



PACKING
12-24 H.



DELIVERY: 12-48 hours all products with icon



TIMMING IN WORKING DAYS

(*)BARCELONA CITY - HOTEL / APARTMENT / ETC

We offer the possibility to deliver your purchase in 12-48 hours in your hotel, apartment, etc. (**provided you have concierge**) in BARCELONA CITY (excluding metropolitan area). Delivery will be made before 8pm and in working days. If the purchase is made on Friday, delivery will be made on the first working day. In case of needing the delivery very urgent or on holiday, it is best to contact us by email (byebuy@byebuybarcelona.com) or by our chat. **Free shipping for purchases under 3 Kg.**

If you do not choose the option of delivery to your hotel, your purchase will be shipped as standard shipping.

Delivery Guarantee:

In the event that an order is returned to us because it was not possible to be delivered at the indicated address within the time frame the courier company provides, the order will be sent again only after payment for shipping expenses has been paid again.

If for exceptional reasons we are forced to refuse to process an order, we reserve the right to do so at our discretion.

Return policy:

If you are not satisfied with your merchandise, which we'll be sorry for, we will be happy to issue a replacement or a refund, assuming all items are returned within 15 days of receiving your order in its original packaging.

Returns Terms and Guidelines:

The refund will only apply to the returned goods but not the postage. All returned items must be unused, complete with labels and / or original packaging for you. We are not responsible for the shipping of the items.

All items must be in original condition for resale.

Please ensure that all returned items are carefully packed in order not to be damaged in shipping. Make sure all packages are sent back with an insured service with tracking number to track the package at any time.

We cannot take responsibility for items damaged or lost in transit back.

If you forward the article from outside of Spain, please clearly mark the 'returned goods' option on the package, to avoid customs fee. Bye Buy Barcelona is not responsible for charges of re-sending the package.

For any questions, please email: byebuy@byebuybarcelona.com

Return address:

BYE BUY BARCELONA

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Catalonia - Spain