



Javelin™

Urinal Treatment

attacks mineral deposits and odors.



FAQs

1. Can I use Javelin™ Urinal Treatment to clear hair and grease clogs from kitchen drains, garbage disposals, mop sinks, laundry tubs, bath tubs, or bathroom sink drains?

No. This product is only designed to dissolve uric salts and calcium build-up in urinals. It should only be poured down the drain of a urinal.

2. Can I use Javelin™ Urinal Treatment to clean horizontal or vertical surfaces like vanity tops, kitchen counters, tiled floors or walls with heavy lime and scale build up?

No. This product is only designed to dissolve uric salts and calcium build-up in urinals. It should only be poured down the drain of a urinal.

3. Is Javelin™ Urinal Treatment safe to pour down ABS, PVC, and Copper pipes?

Yes.

4. Can I use Javelin™ Urinal Treatment to clear foreign objects out of urinal drains, or tree roots that are blocking urinal drains?

No. Javelin™ Urinal Treatment will only dissolve uric salts and calcium inside the urinal p-traps and urinal pipes.

5. Is Javelin™ Urinal Treatment septic safe?

Yes. Javelin™ Urinal Treatment will not harm the bacteria in septic tanks when used as directed.

6. Can Javelin™ Urinal Treatment dissolve lime and scale build up in a toilet tank?

We do not recommend that you pour Javelin™ Urinal Treatment into a toilet tank to perform this application.



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7. Will Javelin™ Urinal Treatment also clean the calcium stains on the inside of the urinal bowl?

Yes. We recommend pouring a small amount of Javelin™ Urinal Treatment on the Javelin™ Bowl Mop (while holding the mop inside the urinal) and wiping down all the side walls. Then pour the recommended amount into the urinal drain so that the urinal salts and calcium can be dissolved.

8. I have very bad calcium and rust stains inside my toilet bowl. Can I pour Javelin™ Urinal Treatment inside my toilet bowl and use the Javelin™ Bowl mop to clean the stains?

You can use Javelin™ Urinal Treatment in this application. However, we recommend you use Javelin™ Bowl Cleaner, which also contains a surface protector, and the Javelin™ Bowl Mop.

9. The urinal is slow running, but does eventually drain. How long should I let Javelin™ Urinal Treatment sit in the drain?

In this case, 45 minutes to 1 hour should solve the drain blockage. A second application may be required to fully dissolve all remaining uric salts and calcium particles. Continual maintenance applications of the Javelin™ Urinal Treatment will help prevent the drain from clogging.

10. The urinal is completely clogged and does not drain. How long can I let Javelin™ Urinal Treatment sit in the drain?

If the urinal p-trap and urinal drains are completely clogged, it's recommended that you pour a full bottle down the drain and let it sit for 2-3 hours. Pouring 2 bottles down will help speed up the process as the increased volume of Javelin™ Urinal Treatment will reach further down the drain line. You can let Javelin™ Urinal Treatment sit overnight. The urinal should be flushed within 8 hours of initial treatment.



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11. Do I have to remove the standing water in the urinal?

It is helpful to remove the standing water in the urinal, but not necessary. Javelin™ Urinal Treatment will dilute in the water, but not enough to alter the performance of the product. Removing the water prevents potential overflow after the uric salts have been liquefied.

12. What happens if I spill Javelin™ Urinal Treatment on clothing or on carpets?

Extra care should be taken when handling this product. The active ingredients in this product will stain all fabrics. Always store in an upright position. Refer to the SDS for handling and storage advice.

13. Can I snake out the urinal clean out while Javelin™ Urinal Treatment has been poured down a urinal drain?

No. Do not stick any mechanical snakes into a urinal clean out while the Javelin™ Urinal Treatment is in the drain. It is recommended that you flush the urinal 5-7 times so that all Javelin™ Urinal Treatment will be out of the drain lines before you attempt to snake out the urinal.

14. Once I use Javelin™ Urinal Treatment and it solves my urinal blockage problem, how can I stop from the uric salts and calcium build up and odors from re-developing?

Javelin™ Urinal Treatment contains a surface protector which bonds to the inside surface of the urinal p-trap and urinal drain lines. Follow instructions on the back of the bottle for maintenance of drains on a monthly basis. This process will maintain the surface protector and prevent future build ups.

15. If Javelin™ Urinal Treatment freezes, can I still use the product?

If possible, always store Javelin™ Urinal Treatment at room temperature. If the product does freeze, once thawed, the product can be used and will perform in the same manner.



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16. Never mix Javelin™ Urinal Treatment with other chemicals?

NEVER under circumstances should you mix Javelin™ Urinal Treatment or any other Javelin™ products together, or with any other chemical. Follow all safety precautions from the SDS.

17. I just poured a bottle of Javelin™ Urinal Treatment into a urinal, and a foul odor is now present and there is smoke coming from the urinal. Why is this happening and what should I do?

This is happening because another corrosive liquid has been poured down the urinal drain at some point. In the above case, immediately flush the urinal multiple times to get rid of any other foreign liquids. Even a microscopic amount of a foreign chemical will cause this reaction. Always flush the urinal a few times before initial use of Javelin™ Urinal Treatment. Javelin™ Urinal Treatment will not smoke when used correctly. Follow all safety precautions from the SDS.