The Expert Toolkit Book Summary – What Tools, Templates & Guides are in our Books

Customer Experience Guru

5Whys **II** €

Voice of the Customer 🗏 紀

Customer Requirements Engineering []

Kano Analysis 🖳

Customer Value Analysis 📶

Brown Paper Process Mapping 🚛

Customer Experience Design Framework A

Hypothesis-Based Analysis 🗐 紀

House of Quality 🔏 🔛

SIPOC **□** 🔂

Master Change Management Practitioner

Mastering Change Management 🗏 🔂

Stakeholder Mapping Tool 🔏

Change Management Framework A

Communications Plan A

Stakeholder Management 🗏 紀

Stakeholder Disposition Map A

RACI Process 🗏 🔂

Transformation Readiness Checklist A

Communications Strategy 🗏 🔂

Transformation Readiness Survey A

Strategic Advisor

Post Merger Integration 🔂

Market Share & Sizing Analysis 📶

Financial Ratio Analysis 🔂

Competition Analysis 📶

Operating Models 📶

SWOT Analysis 🖳

Porter's Five Forces 🔂

Hypothesis-Based Analysis 🖫 🕰

PEST Analysis 🗏 🔂

Accelerated SWOT 🗏 🔂

Management Consulting Basics

Affinity Diagrams 🔂

5Whys 🗏 🔂

Brown Paper Process Mapping 🞣

RACI Process 🗏 🔂

Data Collection Planning

Porter's Five Forces 📶

Facilitation 🔂

PEST Analysis 🗏 📶

Productivity Benefits Case 🗐 紀

Hypothesis-Based Analysis 🗐 紀

Business Improvement Champion

Transformation Recommendation Template A

Brown Paper Process Mapping 🚛

5S 紀

Process Issues Map A

Visual Management 📶

Business Diagnostic Findings 🛧

Productivity Benefits Case 🗐 紀

Balanced Scorecards ...

fmea 🛧

SIPOC **□** 🔂

Mastering Market Analysis

Product Lifecycle Analysis 🔂

Market Share Analysis 📶

Value Chain Analysis 📶

Market Segmentation Analysis 🔂

Market Sizing Analysis 📶

SWOT Analysis 🗏 🔂

Competition Analysis 📶

Customer Value Analysis 📶









The Expert Toolkit Book Summary – What Tools, Templates & Guides are in our Books

Management Consulting Toolkit

Business Analysis Toolkit

Accelerated SWOT ♣

Benchmarking Assessment A

Business Diagnostic Findings ★

Business Improvement Charter A

Capability Gap Assessment[♣]

Cost Benefit Assessment Framework A

Customer Experience Design Framework A

Data Collection Planning ★

FMEA 🛧

5Whys ↑

Future State Process Change Summary A

Hypothesis Capture 🛧

Transformation Initiative Prioritization Map 🛧

Jidoka Board ↑

Pain Point Analysis 🛧

PEST Analysis Trend Matrix ♣

Process Flow Analysis ★

Process Issues Map ♣

Project Status Report A

RACI Matrix 🛧

Root Cause Analysis A

SIPOC ↑

Solution Assessment & Prioritization ★

Solution Ideation & Ranking Framework A

Swim Lane Process Map ★

Business Transformation Toolkit

The ABCD Tool ↑

Activity Accountability Plan A

Business Metrics Framework A

Stakeholder Map A

Stakeholder Tracker A

Business Transformation Guiding Principles A

Transformation Recommendation Template A

Business Transformation Framework A

Business Vision Framework 🛧

Communications Plan A

Operating Models []

Operating Rhythm A

Organization Impact Assessment

Project Evaluation Tool ♠

Project Issues Tracking ↑

Project Risk Tracking A

Executive Project Update 🛧

Project Status Report ★

Resource Management Plan 🛧

Strategy Pyramid A

Team Temperature Check Tool ♠

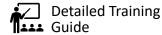
Transformation Conclusion Survey A

Business Improvement Initiative Map

Transformation Readiness Checklist 🛧

Transformation Readiness Survey A

The Management
Consulting Toolkit
contains the contents of
the Business Analysis
Toolkit AND the
Business
Transformation Toolkit
in a single book.







Editable Template with User Guide

