

trouble shooting

Having an issue? No problem we are here to help!

charging your sola egg

While your Sola Egg is charging on the magnetic charging dock, Sola light indicator should illuminate. As Egg charges the light will blink a soft white light. When Egg is fully charged, Egg will glow a steady white light.

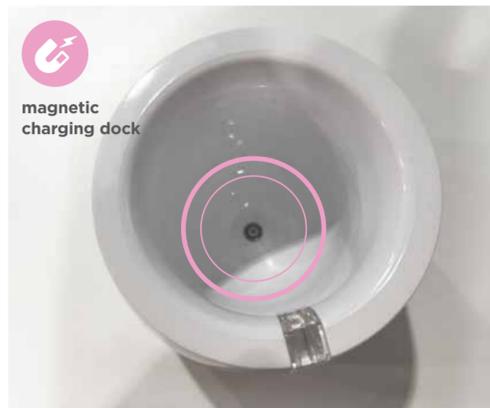
Please note, in a bright room or area, this light maybe hard to see. If you are having trouble seeing if your Egg is charging, the best option is to charge your Egg in an area that is dark, or dim.



led charging indicator



If your Egg will not take a charge, check that the Egg is fully in the charging dock. There is a small magnetic charging component on the bottom of your Sola Egg's handle. Be sure to check there is no obstruction that might disrupt the Egg from properly connecting to the dock. To use, be sure to press the lock button to power on. You can find the lock button at the bottom of the Egg handle.



magnetic charging dock



lock function

Your Sola Egg can be charged with the USB wire where ever USB compatible. You can also charge your Sola Egg in any wall outlet using the Sola AC adapter. Please note, our AC adapter is only compatible with 10 volt U.S. outlets.



A full charging cycle for Sola Egg is 3 hours. Once Sola Egg is fully charged, you can use Sola Egg for up to 1.5 hours of play time. It is important to fully charge your Sola Egg, as well and fully drain the battery. This helps to extend the life of your battery.

While charging your Sola Egg, it is important the jack wire is fully inserted into the charging dock. If your Egg will not charge, pull the jack out and try inserting back into the dock.

