



## Returns Form

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Email: \_\_\_\_\_ Invoice No.: \_\_\_\_\_

Style No.	Description	Reason	Qty.	Total

### **Reason for Refund:**

1. Item doesn't fit correctly
2. Looks different to image on the website
3. Received a damaged parcel
4. Received a faulty item
5. Received the incorrect item
6. Other - please provide further information

### **Returns Information**

We want to make returning an item as easy as possible for you, so please follow the simple steps below to ensure we are able to process your return request as quickly and efficiently as possible.

1. Simply fill your details above
2. Once completed include this form with the original invoice and the item/s that you would like to return.
3. Please ensure items are in their original condition, packaging, has all tags attached and is unused.
4. Send all returns to:

**ATTN: Chic the Collection Returns**  
**172 Alison Road**  
**Carrara 4211**  
**Queensland**

5. We strongly recommend that you use a trackable delivery method for all returns. It is the customers' responsibility for the return of the item/s until it reaches our warehouse, including all postage costs. Chic the Collection will not be held responsible for any parcels that may have been lost or damaged whilst being returned to us.

6. Returns will be processed within 5-7 days from the date we receive your return request. Please retain a proof of postage for your return until we have confirmed that your return has been processed.

*Our full returns policy can be viewed on our website: [chicthecollection.com.au](http://chicthecollection.com.au)*