



You are welcome to return your order to us as long as:

- It's within 21 days of your order.
- The product is in new condition*.
- You must return the item in the original packaging.
- Boots may be exchanged or returned only if the soles are unscratched and the boots are in as-new condition. When trying on boots, be sure to walk only in carpeted areas until you are sure that your boots fit correctly.
- The item(s) must be in good/unused condition, original tags intact, accompanied by the receipt*. A customer can return an item for full-refund within two (21) days from date of purchase less the shipping fee (if applicable). A refund will be given according to the original form of payment. After the (21) days period has elapsed, a 'credit' will be issued to the customer to be used at any time in the online store. International orders must show the return to be shipped within the time line. Online-credits expire in 12 months.
- See read our return policy in total.
- **PLEASE INCLUDE THIS FORM IN THE BOX WITH THE RETURNED ITEM(S).**

How may we help you?

Exchange Item(s) listed or; refund to your card used at purchase.

REASON FOR RETURN	ITEM SKU #	\$PRICE	DESCRIPTION	EXC-ITEM SKU #	SIZE	COLOR	\$	PRICE
Example: Defect	V011-574	\$105.00	Silver Earring w Turquoise	V011-566			\$	120.00
	Total:							Total:

SHIPPING ADDRESS:

CREDIT CARD INFO:

Name:	CC: Type:	Exp: / /	Code:
Address:	Number:		
City: State: Zip:	Name on Card:		
Phone #:	Address Different:		
Special Instructions:	City: State: Zip:		