Barch Designs 5 Year Warranty Certificate

Thank you for purchasing a Barch Designs' battery tray. We are sure you will enjoy your new tray for years to come. *** IMPORTANT*** Please keep this warranty certificate with your packing slip or invoice. Should you ever need replacement parts for your tray, you will need the packing slip or invoice as proof of purchase. We won't be able to process your claim without the proof of purchase.

How do I get replacement parts under warranty?

Step 1: Call or email our store within the warranty period to start the claim. We will require a picture of the part(s) to be replaced. This is done for two reasons. First is so we can see which part(s) need replacing, and secondly to show that the part(s) are actually damaged. This protects us from false claims.

Step2: We will ship you out replacement part(s) free of charge. We'll even cover the shipping cost if shipping within the USA. You are responsible for shipping costs outside of the USA.

What is and isn't covered by the warranty:

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The warranty shall cover any manufacturers defects or broken tray parts within 5 years from the purchase date. Parts will be replaced by identical parts only. This is a limited warranty and shall limit Barch Designs' liability to cover the original parts purchased only. By installing this tray you are releasing Barch Designs of any liability from damage done to other property or person, independent of fault. This is a custom made part and you are taking the responsibility to ensure that it is installed securely and properly. The tray is designed to hold your Optima battery in place under normal vehicle operation. Any damage due to intentional damage, extreme conditions, vehicle accidents/collisions, or improper installation shall not be covered under the warranty. This warranty is limited to replacing the original purchased tray parts only. Any damage to parts other than the tray are not covered. Scratches, nicks, bumps, and other marks are considered normal wear and tear and are not covered under the warranty. Replaced parts are covered under the original warranty time frame and shall not have a separate warranty.

Once again, Thank You for purchasing from Barch Designs Optima Trays Sincerely,
Benjamin Barch
President – Barch Designs

How to contact us:

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