

Returns/Exchanges

Vive El Fútbol offers full refund/exchanges on merchandise that is unworn, unwashed, or defective and is returned within 15 days of delivery

- If any merchandise is washed or worn you will **NOT** receive a refund/exchange
- **The customer is responsible for return/exchange shipping costs** (if the item is being exchanged we will waive standard shipping for the return)
- If your item is defective please contact returns@vivefut.com and we will let you know how to proceed
- There will be a 15% re-stocking for buyer's remorse

RETURN PROCESS

- Complete the required information above.
- Repackage your order, including this form with your return
- Send the return package via your preferred shipping method to
Vive El Fútbol
8141 Long Beach Blvd.
South Gate, CA 90280
- Please allow 10 business days of delivery to our return address for any refunds or exchanges to take place

We reserve the right to refuse to issue a refund for any items that are not in line with our return policies

Order Information

Name: _____

Order#: _____

Email: _____

Phone#: _____

List the items you are returning and the reason

*Reason: 1- Size, 2- Wrong item, 3- Not as shown, 4- Quality, 5- Arrived damaged, 6- Arrived late, 7- Changed mind, 8- Other

QTY Returned	Item Style	Color	Size
STYLE			
SIZE			
REASON FOR RETURN			

List the items you would like in exchange for your merchandise

QTY	Item Style	Color	Size	In Exchange For:

NOTE: If no method of payment is provided and your exchange results in a balance due, the original credit card will be charged for any balance due