

We hope you love your Farer product, but if you do need to return it for any reason, you can do so along with this completed form.

RETURNS POLICY

Goods can be returned / exchanged within 30 days (from receipt of goods) in their original condition (unworn and in original packaging). If you are a customer from outside the EU you will also need to complete this returns form. The goods are your responsibility until we receive them so please use a tracked postal service. We aim to issue a full refund or exchange the product (excluding original delivery charge) within 4 days of receiving the goods.

HOW TO RETURN OR EXCHANGE

Please complete this form and include in your parcel. Take to your nearest Royal Mail drop off point. Make a note of the barcode number on the shipping label so you can track your parcel. Please allow 10 days for the parcel to reach us. If you choose to post the item back yourself, please include a completed returns note with the parcel and send to the following address: Farer Ltd, Hazelwood Farm, Bottle Lane, Warfield, United Kingdom, RG42 5RX

TRACK MY RETURN

Returns usually take 2 to 5 working days to reach Farer and we then aim to process them within 4 working days of the date of receipt. We recommend using Royal Mail tracked and signed delivery service to track the return of your parcel.

Please note we will refund the postage of UK returns as part of our full refund service, however we cannot provide a refund for international posting.

CUSTOMER NAME

.....

DATE ORDERED

ORDER NUMBER

.....

QTY	PRODUCT NAME	DESCRIPTION	REFUND	REASON CODE

REASON FOR RETURNS CODE

1. Unsuitable
2. Not as expected
3. Too big
4. Too small

RETURNS ADDRESS

Farer Ltd, Hazelwood Farm, Bottle Lane,
Warfield, United Kingdom, RG42 5RX

ENQUIRIES@FARER.COM

FARER.COM