

We hope you love your Farer product, but if you do need to return it for any reason, you can do so along with this completed form.

## RETURNS POLICY

Goods can be returned / exchanged within 30 days (from receipt of goods) in their original condition (unworn and in original packaging). If you are a customer from outside the EU you will also need to complete this returns form. The goods are your responsibility until we receive them so please use a tracked postal service. We aim to issue a full refund or exchange the product (excluding original delivery charge) within 7 days of receiving the goods.

All items need to be returned unworn, in their original packaging (including protective films and tags attached and in the sleeve cover) and with a completed returns form. If the watch is returned in perfect condition, but the strap has been used or marked then a refund will only be granted on the watch. Please note all returned watches are examined under a high level of magnification to check for surface scratches due to the high polished nature of a number of our cases.

## HOW TO RETURN OR EXCHANGE

Please complete this form and include in your parcel. Take to your nearest Royal Mail drop off point. Make a note of the barcode number on the shipping label so you can track your parcel. Please allow 10 days for the parcel to reach us. If you choose to post the item back yourself, please include a completed returns note with the parcel and send to the following address: Farer Ltd, Hazelwood Farm, Bottle Lane, Warfield, United Kingdom, RG42 5RX

## TRACK MY RETURN

Returns usually take 2 to 5 working days to reach Farer and we then aim to process them within 7 working days of the date of receipt. We recommend using Royal Mail tracked and signed delivery service to track the return of your parcel.

Please note we will refund the postage of UK returns as part of our full refund service, however we cannot provide a refund for international posting.

## RETURN ADDRESS

Farer Ltd, Hazelwood Farm,  
Bottle Lane, Warfield,  
United Kingdom,  
RG42 5RX

CUSTOMER NAME

.....

DATE ORDERED

ORDER NUMBER

.....

PRODUCT NAME	SERIAL NUMBER	STRAP	REFUND OR EXCHANGE	REASON CODE

## REASON FOR RETURNS CODE

1. Not as expected. (Please explain below)
  2. Too big.
  3. Too small.
  4. Exchange for another model.
  5. Other. (Please explain below)
- .....
- .....
- .....