



Thank you for your order with Hairware. We hope you are happy with your purchase and you will continue to shop with Hairware.

We pride ourselves on the service we offer and the range of hairpieces and wigs we supply. We welcome any comments that could help us further improve our service.

If you are not completely satisfied with your purchase, you can return it for a refund within 14 days of receipt in pristine condition with all packaging and labels still intact.

If you have any problems, queries or feedback please don't hesitate to contact us using the details above.

How to refund or exchange

Please complete the returns / exchanges section below, detach and enclose in your parcel.

If you would like an exchange

Complete the exchange form below, stating which items you would like instead. If there is an additional payment needed, we will contact you for your card details.

We recommend that you send returns by recorded delivery. Goods are returned to Hairware at your own cost. Please always obtain proof of postage when returning a parcel, Hairware is not liable for goods until we receive them.

Please return to – Hairware, Phoenix Mill, Phoenix Works, Thrupp, Stroud, Glos GL5 2BU

Name	
Email Address	
Telephone Number	

Item	Colour	Price	Invoice Number	Reason for return
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