



Conditions of Sale



Traditional & Timeless

Let's Do Business!

Conditions of Sale

At Traditional Garden Games we are passionate not only about our products but the service we provide all our customers. We offer a quick turnaround, aiming to dispatch all orders from stock within 3-5 working days, and strive to hold and make available 98% of active lines 365 days per year.

We also have dedicated warehousing, marketing and quality functions within the business - allowing customers swift access to our products, marketing collateral and advice on all product standards.

Get in touch

To make an enquiry, receive a quotation, trade pricelist or to place an order, please contact us by:

Phone: Monday to Friday 9am – 5pm
+44 (0) 28 777 68742

Email: sales@traditionalgardengames.co.uk

Minimum order value (carriage paid)

The minimum order value for a carriage paid order (delivered to one mainland UK or Ireland address) is £350 + VAT. To all other addresses, additional shipping charges may apply. Traditional Garden Games will accept orders less than this value, however additional charges will be made to cover the cost of carriage.

Payment conditions

- All initial orders are placed on a proforma basis
- Credit accounts are available upon successful completion of a credit application form and subsequent credit checks
- It is company policy that the first two payments made are proforma, so we can build up a credit history
- All credit facilities are given at the sole discretion of Traditional Garden Games. This facility can be withdrawn at any time without prior consultation
- Company standard credit terms are 30 days NET
- All products remain the property of Traditional Garden Games until all money due is paid in full



Payment

To make a payment, we offer the following options:

1. By BACS:

To make a secure payment through BACS, please contact either our Accounts or Sales Offices for our bank details.

2. By debit or credit card:

To make a secure online payment by debit or credit card, please call our Accounts or Sales Offices during normal office hours.

3. By post:

Please send cheque remittance to:
Traditional Garden Games Ltd
53 Evron Business Centre,
John Street, Filey, North Yorkshire,
England, UK YO14 9DQ

Shipment & Delivery

Orders will be dispatched with one of our partner carriers. The carrier used will depend on the location and time of order. If an item is out of stock, it will be placed on back order and you will be advised of expected return to stock date. Once in stock again, we will contact you.

Returns

If you wish to return any items please call or email:

Phone: +44 (0) 28 777 68742

Email: accounts@traditionalgardengames.co.uk



••• **Sales, Admin & Dispatch:**

••• 89 Dowland Road, Limavady,
••• Northern Ireland. BT49 0HR
••• T: +44(0)2877 768742
••• E: sales@traditionalgardengames.co.uk
••• W: www.traditionalgardengames.com

••• **Accounts:**

••• 53 Evron Business Centre, John Street,
••• Filey, North Yorkshire.
••• YO14 9DQ
••• T: +44(0)1723 514100
••• E: accounts@traditionalgardengames.co.uk



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