



DROPSHIPPING

Dropshipping

Let us hold stock, do the picking, packing and shipping for you with our Dropship Facility.

Traditional Garden Games's Dropship Facility gives your business the opportunity to sell our products without holding the stock. Instead, we receive your orders, pick, pack and ship directly to your customers via our courier network – while still offering a seamless shopping experience for your customers. As a result, you never see or handle the product - creating a hassle-free order fulfilment and pick-pack service for your business.

Benefits of our Dropship Facility

- Low initial investment required to get your business off the ground
- You can pick and choose products that fit the demands of your consumers without having to hold stock of the product
- With our Dropship Facility, your business can launch (risk free) a range of products without having to invest in inventory up front

- Seamless order processing - all the hassle of packing products to prepare them for shipment is taken care of by us
- You can quickly add new products to your offerings
- Your business can offer customers a wider variety than would be possible if you had to buy and store our extensive range of products
- Save on product images for your e-sales channel – we can provide product images on white background and on many occasions, with lifestyle photographs

How it works

Our team will work alongside yours to provide as much support as possible. We want to make sure you get as much out of our service to give you the best chance of success, so we aim to make this facility as effortless as possible for you. If you require more from us in terms of additional information or listing details, our customer account team are always on hand to assist.

Step 1. Call our Customer Accounts Department on +44 (0) 28 777 68742 and we'll email you the following documents:

1. New Customer Form
2. Dropshipping process information
3. Our full listing of Traditional Garden Games products, complete with imagery and barcodes

Step 2. Return your New Customer Form along with your company logo and information to be included on your delivery notes.

Step 3. Select which products you wish to feature and sell through your e-sales channel. Upload product details, imagery and barcodes to your website/e-sales channel.

Processing your customer orders

Step 1. Once an order has been placed on your website/ e-sales channel, forward a copy of the order to sales@traditionalgardengames.co.uk, ensuring we have the manufacturer's SKU reference, quantity, delivery address,

customer contact number for delivery and any special courier instructions.

Step 2. On receipt of your customer order, Traditional Garden Games will send you a proforma invoice, which can be paid by credit/debit card or by BACS transfer.

To ensure speedy dispatch of your customer orders, prompt payment is strongly encouraged.

Dispatching your customer orders

Step 1. Once payment is received, product will be picked and packed from our warehouse.

Step 2. A copy of your branded delivery note will be included with the dispatch.

Step 3. You will receive a tracking number, should you wish to pass on to your customer.

Step 4. Our accounts team will email you a VAT invoice for your accounts when the transaction is complete.



••• Sales, Admin & Dispatch

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