

Limited Warranty for Azo "Industrial All Weather Carpet and Modules"

Valid for glue down 50 ozs./sy. face weight products: Favorite Velour, Favorite Object, Berber, Herringbone, Gympro Favorite Aerobic, Mammoth; 42 ozs./sy. product and for Rugged Entrance 1400, special order Berber 1400; Cocos 1900 (62 ozs./sy. face weight.)

Warranties are valid only for installed products* which are maintained** according to the manufacturers specifications.

Installation* Only **glue down installations** (using TSC-300 adhesive) (link) over firm, flat, clean, smooth, hard surfaces free of cracks or foreign substances, of wood, concrete free of moisture or hydrostatic pressure, vinyl, or terrazzo) can be warranted.

Maintenance** The products must be maintained by frequent vacuum cleaning, as specified in separate maintenance instructions. Wet or damp products should not be vacuumed unless specific equipment is used to prevent shock hazard. Products should be wet cleaned by warm water extraction methods without detergent; alternately with warm water extraction using neutral non-film forming detergent and water, followed by warm water extraction without detergent. Spots or spills should be cleaned within 6 hours." Inadequate maintenance resulting in dirt build up at the base of pile fibers in the products will void warranties.

LIMITED THREE (3) YEAR GENERAL or ONE (1) YEAR SUNBELT FADE WARRANTY:

AZO GMBH warrants that the face fiber in the above products will not disintegrate for a period of three (3) years under normal conditions in commercial outdoor use due to ultraviolet degradation, to the point where the backing is exposed. There may be some shade variation due to UV exposure, but such shade variation is not subject to this warranty. This warranty is for a period of one (1) year on commercial outdoor installations in SUN BELT STATES (AZ, FL, NM, TX, and the Southern halves of CA, CO and UT). In the event of a warranty claim established to AZO GmbH's satisfaction, AZO GMBH will assume the cost of a replacement product on a depreciating basis based on the replacement cost of the product: First Year 100%; Second Year 50%, Third Year 25%. Proof of installation* date must be registered.

LIMITED FIVE (5) YEAR COMMERCIAL ABRASIVE WEAR WARRANTY:

AZO GMBH warrants commercial glue-down indoor installations (made with TSC-300 adhesive over firm, flat, clean, smooth, hard surfaces, free of cracks, foreign substances, of wood, concrete free of moisture or hydrostatic pressure, vinyl, or terrazzo) of the product against abrasive wear in properly installed and maintained installations for a period of five (5) years. Failure is defined as the loss due to abrasive wear of fifteen (15%) of the pile thickness in any given area. This warranty is for abrasive wear only, and does not cover burns, cuts, gouges, pilling, matting of pile, shedding, flattening of the pile or pattern, staining, soiling, oiling, fading, nor fiber loss due to abnormal usage. No warranty is extended for use of the product on stairs, or for a product that has been taken up from the location where it was originally installed and was reinstalled. If a warranty claim due to abrasive wear of glued down products is established to AZO GmbH's satisfaction, AZO GmbH agrees, at its option to repair or to replace the product out of current lines at the time of replacement: First Year 100%; Second Year 75%; Third Year 50%; Fourth Year 25%; Fifth Year 15% of the replacement cost of the product. Proof of installation* date must be filed with AZO GMBH, or its representative as stipulated below.

THREE (3) YEAR LIMITED WARRANTY FOR RESISTANCE TO ICE SKATES, GOLF-, BASEBALL AND SOCCER SPIKES:

AZO GMBH warrants that during the specified period the face fiber in this product shall not wear through to the point where the backing is exposed when subjected to normal ice skate, golf-, baseball-, or soccer spikes, such as encountered in pro-shops and locker rooms, when installed per manufacturer's specifications* and maintained** per manufacturer's specifications. The golf spike, baseball-, or soccer spike, or ice skate wear warranty is for a period of three (3) years under normal conditions in commercial indoor/outdoor use, but excepting pivot areas, which are subject to a one (1) year golf spike traffic warranty limitation. This warranty is for wear damage to the product by spikes or skates only and does not cover burns, cuts, gouges, pilling, matting of pile, shedding, flattening of the pile or pattern, staining, soiling, oiling, fading, nor fiber loss due to abnormal usage. No warranty is extended for use of the product on stairs, or for a product that has been taken up from the location where it was originally installed and was reinstalled. If a warranty claim due to spike damage of glued down products is established to AZO GmbH's satisfaction, AZO GmbH agrees, at its option to repair or to replace the product out of current lines at the time of replacement: First Year 100%; Second Year 50%; Third Year 25% of the replacement cost of the product. Proof of installation* date must be filed with AZO GMBH, or its representative as stipulated below.

LIMITATIONS OF WARRANTY:

In the event of a warranty claim established to the manufacturer's satisfaction, AZO GMBH agrees at its option, to repair or to replace the product out of current lines at the time of replacement. **The labor costs of removing and/or reinstalling replacement materials and associated freight costs are to be borne by the purchaser.** No liability will be assumed for any consequential damage, loss or expense. **No liability will be assumed for commercial shade variations or for materials with visible defects after such materials have been installed.** This warranty is in lieu of any other express guarantees, warranties, liabilities, or obligation on the part of AZO GMBH. Implied guarantees or warranties of merchantability, or fitness for a particular purpose, are limited in duration to the terms of the applicable express warranty set forth above. Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state. To process any claim under this warranty, submit a 12" x 12" initial sample of the failed product for laboratory evaluation together with a copy of the original dealer invoice and proof of installation* date registration to the dealer from whom this product was purchased. In extenuating circumstances contact Azo GmbH, Neuburg, Germany or it's North American representative Tek Stil Concepts Inc., Box 67, Haddonfield NJ 08033 (856) 428-4464 Fax (856) 429-6532; e-mail: sales@tekstilconcepts.com.

PROOF OF INSTALLATION DATE* REGISTRATION

To validate the above **Limited Warranty** the below information must be registered within **Ninety (90) days** of installation.

Owner's Name: _____
Location: _____
City, State, and Zip: _____
Phone: _____ **Fax:** _____ **e-mail:** _____
Facility (type of traffic): _____ **Indoors:** _____ **Outdoors:** _____ **Subfloor:** _____
Product / style/ color: _____
Gluedown with TSC-300 Adhesive 8-10 s.yd./gallon coverage: Yes: _____ No: _____

Dealer Name: _____ **Dealer Invoice #** _____ **Invoice Date:** _____
Address: _____ **City, State, and Zip:** _____
Phone: _____ **Fax:** _____

Installer Name: _____ **Address:** _____ **City, State, and Zip:** _____
Phone: _____ **Fax:** _____ **Dealer Invoice Date:** _____

The owner should attach a copy of the separate dealer's and installer's invoices showing proof of purchase of the carpet and approved type of adhesive (TSC-300) and date of installation. Please request copies of this warranty form from your dealer or from Tek Stil Concepts, Inc.