

M A Z E

Sales Assistant

Full Time including weekends

About Us

Maze is an independent, creative company retailing a curated selection of womenswear, menswear and lifestyle products. Founded in 1985, this family-operated business has two stores located in Clifton, Bristol, and an established online business. Maze champions sustainably focused fashion and design-led homeware, representing the very best emerging and independent lifestyle brands with a story to tell.

The Main Aim of Your Role

We have a vacancy for a Sales Assistant to work across our fashion and home stores, located at in Clifton, Bristol.

Key Responsibilities

- Provide excellent customer service according to high Maze standards.
- Build long-standing relationships with customers, offering friendly, knowledgeable service.
- Contribute to store performance through product knowledge and presentation.
- Understand the local customer base and meet their requirements.
- Operate tills and all associated procedures such as refunds and returns.
- Work with the store team to share ideas and suggestions to help colleagues and customers.
- Keep the selling area, tills and stock rooms clean and well maintained.
- Stock and replenish the selling floor and examine merchandise to identify item to be replenished (working in both back and front of house).
- Work as a team member to ensure that the store is run profitably, providing excellent customer service and maintaining store standards, communicating professionally with all team members.

What We're Looking For

- Retail experience is preferable, but a passion for good design and homeware is essential.
- Enthusiastic and attentive, with good verbal communication skills.
- Friendly, professional personality.
- Understand our business – who we are, what we sell and what we aim to achieve.
- A team player and contributor to a positive, professional working environment.

Package

- Career development and training opportunities
- £450 seasonal uniform allowance
- Additional 40% clothing discount
- Annual Friends and Family discount cards
- Fully paid company events
- Pension contributions

To Apply Please email your CV and a cover letter to hannah@mazeclothing.co.uk