

No. 6

WEAR IN GOOD HEALTH

RETURN AUTHORIZATION FORM

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

**I'M RETURNING:**

Order #: \_\_\_\_\_

Style: \_\_\_\_\_

Color: \_\_\_\_\_

Size: \_\_\_\_\_

**REASON FOR RETURN:**

Wrong size

Just not for me

Sent incorrect item

Damaged/defective item

**I WANT:**

Refund

Exchange\*

Store credit\*\*

**IF THIS IS FOR AN EXCHANGE, PLEASE WRITE WHICH STYLE, COLOR AND SIZE YOU ARE EXCHANGING FOR:**

Style: \_\_\_\_\_

Color: \_\_\_\_\_

Size: \_\_\_\_\_

\* Please note that all exchanges can take up to 10 business days to process. You will receive a new shipping confirmation and tracking information when your exchange is en route to you. Thank you for your patience!

\*\* Store credit stays on file and does not expire. Application to future purchases can made by phone.

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## RETURN & EXCHANGE POLICY

### **Online Store Return Policy**

If you are not completely satisfied with your purchase, you are welcome to send any eligible items back within 10 days of arrival for an exchange, store credit or refund. All merchandise must be returned in unworn condition with original tags attached. Footwear will only be accepted if returned in its original, undamaged shoebox. Sale and discounted items are final sale—no returns or exchanges.

**Please fill out and include the Return Authorization Form on the reverse side of this page in your return shipment.**

Mail your return to:

No.6 Store  
Attn: Returns Dept.  
8 Centre Market Pl.  
New York, NY 10013

At the moment, No.6 does not provide free shipping on returns.

We will notify you by email when your refund is processed. No.6 will credit your original form of payment, less any shipping costs, within 7 days of receipt. Please allow up to 10 business days for the credit to post to your account.

Additionally, our New York store will gladly accept your web return within 10 days of arrival.

We recognize that returns are important to our customers. To ensure a positive shopping experience for all our customers, if we identify through electronic analysis an unreasonable return pattern, we may restrict or refuse future transactions from such customers.

### **Sale & Custom Clog Purchases**

Please note that sale, discounted items, custom clogs, custom clog boots and any other special orders are final sale. No returns or exchanges.

### **Swim & Lingerie Purchases**

Swim may be returned within 10 days of arrival for an exchange, store credit or refund provided it's in unworn condition with the original tags and sanitary strip attached. Swim that does not meet these conditions are not eligible for return, exchange or store credit. All lingerie is final sale. No returns or exchanges.

### **Still have questions?**

Please feel free to call us during our regular office hours Monday–Friday 12 pm–7 pm at 212-226-5759 or send us an email any time at [orders@no6store.com](mailto:orders@no6store.com).