



 SnapPad<sup>®</sup>

**RV SNAPPAD**

EQ GRAND INSTALLATION  
INSTRUCTIONS



# SnapPad EQ Grand

## *Installation Instructions*

## **Congratulations on joining the SnapPad family!**



### **WARNING:**

Read these instructions completely before beginning installation. It is critical that you install the correct SnapPad on the proper foot. Please triple check prior to installing your SnapPads. Permanent damage could result from trying to install on the wrong landing foot, resulting in your warranty being voided. Your EQ Grand pads are designed to work with 12" round jack feet that are commonly found on Equalizer™ leveling systems. If you have any questions, contact us at [info@rvsnappad.com](mailto:info@rvsnappad.com) or 1-866-923-9538. Failure to follow these installation instructions can result in property damage, injury or death. Origen RV Accessories LTD. is not responsible or liable in any way for improperly installed SnapPads, even if adjudged negligent.

*\*Trademark is owned by mark owner. SnapPad and its goods are not affiliated with or endorsed by the mark owner.*

# Motorhome Detailed Installation Instructions

## **INSTALLATION TIME: 3 - 6 MINUTES PER PAD.**

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While not required, we recommend double protecting your jacks by covering the landing feet with a rubberized protectant such as Flex Seal®. Make sure to cover your jack cylinders prior to applying and coat the bottom of your landing feet as well. Do this prior to installing your SnapPads and allow the protectant to cure for 24 hours.

**Do not spray your SnapPads with the sealant** (it will not adhere to the rubber).

- SnapPad installation should be performed on a level or near level surface - preferably a hard surface (concrete or asphalt). Wheel chocks should be placed in front of and behind the RV wheels for additional safety.
- Inspect the condition of the metal landing feet on each jack to ensure the SnapPad will fit snugly, securely and safely. Metal landing feet displaying bending, misshapen area, damage, excessive rusting or corrosion, or signs of warping may not safely accept a SnapPad with resulting risks of damage, injury or death.
- Be sure to thoroughly clean and dry your landing feet prior to installing your SnapPads.
- Place each SnapPad by hand against each landing foot to verify proper sizing before installation (i.e. the SnapPad will accept each foot with the SnapPad lip engaged over top of the edge of the foot). Have a helper manually and safely operate each jack through it's range of travel while holding the SnapPad in place to ensure:
- Operate your jacks manually and install your SnapPads one at a time.
- If you have an electric system, please be careful that you don't overload the system when installing the pads. Do not hold the extend button for too long (3 seconds or less) once it contacts the ground or SnapPad.
- Be extra careful when you line it up and center the pad beneath the jack foot.
- Spread a small bead of concentrated dish soap around the lip of the SnapPad and metal landing foot to aid installation. **Do NOT use any petroleum based lubricant, such as WD-40® as it may negatively react with the binder in your SnapPads.**
- Extend your jacks until about 2 inches from the ground then stop so you can properly align your jack and SnapPad. **KEEP YOUR FINGERS AND ANY FOREIGN OBJECTS CLEAR WHEN LOWERING THE JACK INTO PLACE.**
- Carefully place and center your SnapPad under the landing jack foot. Continue to lower the front landing jack until it touches the SnapPad. If you feel that the landing pad is not centered on the SnapPads, retract the landing gear enough to re-center the SnapPads and proceed with extending the landing gear.
- You should hear a distinctive "snap" as the lip engages. Run a finger around the edge of the lip to confirm it is fully engaged around the perimeter of the landing foot.
- If the lip of your SnapPad hasn't fully engaged around the entire edge of the landing foot, raise your jack and place a shim (small piece of wood no thicker than 1/4") under the side of the SnapPad that hasn't engaged. Lower your jack again until that side snaps into place.
- Wipe off any excess soap and repeat the installation process on the remaining jacks.



# SnapPad EQ Grand

## Info & Statistics



- Dimensions: 13.25" wide x 14.25" long x 2.00" thick.
- Once installed they add about an inch to your jack thickness.
- 8.4 pounds per pad.
- You're helping our environment! SnapPads are made from American recycled tires. That means SnapPads are not only durable and versatile but environmentally friendly too.
- Will work on any type of surface, level or unlevel, including: asphalt, concrete, grass, mud, sand, resin, ice, and snow.
- Scientifically tested to maintain integrity at over 120°F down to -40°F and remain attached at over 50x the force of gravity.
- Generally, it takes over 1,300 pounds of vertical pressure to install your SnapPads. This ensures no matter how far off the beaten path you venture, your SnapPads will be there with you.
- Proudly made in the USA.

## HELPFUL HINTS & TRICKS FOR EQ GRAND

- It's best (and easiest) to install your SnapPads one at a time on a level, hard surface.
- Each leveling system will have its own manual operation function. Please refer to your owners manual for specific directions.
- Grab a helper! It's safer, faster, and more efficient with two people.
- Use your phone or another person to relay the information between the installer and the person working the controls.
- Install each SnapPad individually and visually confirm the reinforced lip has engaged on the complete diameter. It is critical your SnapPad has been installed fully and correctly.
- Standing water? No problem! Your SnapPad EQ Grand pads have built-in drainage channels.
- Installation is easier in warm weather (50°F or more).

We recommend double protecting your jacks by covering the landing feet with a rubberized protectant such as Flex Seal®. Make sure to cover your jack cylinders prior to applying and coat the bottom of your landing feet as well. Do this prior to installing your SnapPads and allow the protectant to cure for 24 hours. Do not spray your SnapPads with the sealant (it will not adhere to the rubber).

**Contact the Customer Service Team at [info@rvsnappad.com](mailto:info@rvsnappad.com) if you have any questions or concerns.**

# WARRANTY INFORMATION

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Origen RV Accessories LTD offers a 2-year manufacturer's warranty on both performance and defects in material and workmanship. Should your product fail within 2 years of the original purchase, Origen RV Accessories LTD will replace your pad free of charge. Warranty coverage does not extend to Acts of god, misuse of product, improper installation, and damage from external events like accidents or impact.

## CONDITIONS

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- You must register your product warranty first in order to be able to file a claim later on, if necessary. For more information, visit <https://rvsnappad.com/pages/general-warranty>.
- Origen RV Accessories LTD will replace any defective products within 2 years, starting from the purchase date.
- To submit your warranty claim please visit <https://rvsnappad.com/pages/file-a-claim>.
- Proof of purchase is required for any warranty redemption on your pads.
- If you need to return your UNUSED pads within 30 days of purchase please contact our Customer Service Agents at info@rvsnappad.com
- Be advised the product must be shipped back to **Origen RV Accessories LTD at your cost, meaning you pay the shipping charges for returning any pads.**
- Once shipped, email your tracking number to info@rvsnappad.com for confirmation and then your refund will be issued.

**Please note:** If your SnapPads were purchased from an RV Dealer, Amazon, or other online source we encourage you to contact them for your replacement/refund.

## EQ GRAND DISCLAIMERS

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- SnapPads are an aftermarket RV accessory, and as such, it is the responsibility of the RV owner to ensure they are an appropriate and safe addition to their RV.
- Each RV has unique design considerations. It is the responsibility of the RV owner to confirm their SnapPads have adequate clearance for any moving parts and will not hinder the functionality of any other system.
- Origen RV Accessories LTD shall not be liable for any special, incidental, indirect or consequential damages whatsoever (including but not limited to, labor, installation, charges, damage to associated equipment, RV, trailer, towing or following vehicle) arising from the use or inability to use or install the product, even if it is adjudged negligent.
- Use **extreme caution** when installing and using SnapPad. Origen RV Accessories LTD is not responsible or liable in any way for any indirect or direct injury sustained during installation or future use of the product.
- Installing SnapPad products on bent or damaged leveling systems will result in the voiding of the warranty and can lead to product failure, property damage, injury or death.
- Origen is not responsible for any issues arising from the use of our products on non-compatible systems.
- SnapPads are designed to be installed once. **Do not remove and re-install as this will void your warranty.** \*Unless performed by an authorized dealer. Picture confirmation may be necessary to confirm successful reinstallation.