

# SnapPad® THE DONUT Installation Instructions





### Congratulations on joining the SnapPad family!

# **INSTALL INSTRUCTIONS**

- Place your DONUT on the ground near your tongue wheel.
- Begin lowering the wheel overtop of THE DONUT.
- Ensure that your tongue wheel is sitting firmly into one of THE DONUT's two wheel slots.
- If, for any reason, THE DONUT is not fitting properly with your wheel, ensure the wheel is clean and has a maximum width of 21/4"(5.7cm), and that nothing is blocking the slots or sitting at the bottom of THE DONUT.
- When leaving, be sure to take your DONUT with you for next time.

## **INFO & STATISTICS**

- Dimensions: 7.5" wide x 7.5" long x 1.75" tall
- 2.5 pounds per pad.
- You're helping our environment! SnapPads are made from American recycled tires. That means SnapPads are not only durable and versatile but environmentally friendly too.
- Scientifically tested to maintain integrity at over 120°F down to -40°F.
- Proudly made in the USA.



Origen RV Accessories LTD offers a 2-year manufacturer's warranty on both performance and defects in material and workmanship. Should your product fail within a 2-year time frame, Origen RV Accessories LTD will replace your product free of charge. Warranty coverage does not extend to acts of God, misplacement, misuse of product, and damage from external events like accidents.

## CONDITIONS

- Proof of purchase is required for any warranty redemption on your pads.
- Origen RV Accessories LTD will replace any defective products within the acceptable 2-year window, starting from the purchase date.
- Contact customer service via email or phone (1.866.923.9538) and provide an emailed picture of product defect to info@rvsnappad.com.
- Explanation/reason for the return must be documented in order to receive your refund.
- If you need to return your UNUSED pads within 30 days of purchase please contact our Customer Service Agents at info@rvsnappad.com.
- Confirmation that the defect is not from misuse in any way.
- Be advised the product must be shipped back to Origen RV Accessories LTD at your cost, meaning you pay the shipping charges for returning any pads.
- Once shipped, email your tracking number to info@rvsnappad.com for confirmation and then your refund will be issued.

**Please note:** If your SnapPads were purchased from an RV Dealer, Amazon, or another online source we encourage you to contact them for your replacement/refund.

### **DISCLAIMERS**

- THE DONUT is an aftermarket RV accessory, and as such, it is the responsibility of the RV owner to ensure they are an appropriate and safe addition to their RV.
- Installing SnapPad products on non-compatible products will result in the voiding of the warranty and can lead to product failure, property damage, or injury. Origen is not responsible for any issues arising from using our products on non-compatible products.