



Kas Australia Pty Ltd
 78 O'Riordan Street
 Alexandria NSW 2015 Australia
 abn 21 001 631 545

p +61 2 9317 5700
 f +61 2 9317 5757
 e kasonline@kasaustralia.com.au
 w www.kasaustralia.com.au

Returns Policy & Authorisation

We understand that shopping online can be tricky, particularly when colour and design are so important. Exchanges and returns on any full-priced item purchased online with us must be within 30 days of purchase. Discounted items are eligible for exchange only within 30 days of purchase. Requested exchange items are subject to availability. All returns must be unused and unwashed, in original packaging and/or with tags attached and accompanied by a copy of your original invoice.

Return instructions

1. Visit the Contact Us page and submit an enquiry regarding 'Returns' with your order number and details of what you would like to return or exchange. Once we have received your enquiry you will be issued with a returns authorisation number.
2. Complete the 'Returns Authorisation' form enclosed with your order and pack with the products and invoice securely for return.
3. For your security we recommend that you use an insured or tracked parcel service for your return as we cannot accept responsibility for products that we do not ship. Please retain a copy of this information. Mail the return to:
 KAS Australia
 Attn: Online Returns Processing
 78 O'Riordan Street
 Alexandria NSW 2015
4. We will send confirmation via email once your return or exchange is received and processed. For security purposes we will contact you for an additional payment if required. Refunds will be issued via the same form of payment originally used for the purchase.

CUSTOMER NAME _____
 ORDER NUMBER _____

ORDER DATE _____

CONTACT NO. _____
 AUTHORISATION NO. _____

PRODUCTS BEING RETURNED...

QTY	PRODUCT DESCRIPTION	COLOUR	COST

REASON FOR RETURN

ACTION Exchange (complete below) Refund

EXCHANGE ORDER...

QTY	PRODUCT DESCRIPTION	COLOUR	COST
-	Postage & handling applicable (unless fault or error)	-	FREE

OFFICE USE ONLY

RECEIVED BY _____	DATE RECEIVED _____
DATE PROCESSED _____	DATE EMAILED _____