

EPOXY SOLUTIONS

3 YEAR GUARANTEE

GUARANTEE PERIOD: 3 YEARS FROM DATE OF INVOICE

EPOXY SOLUTIONS warrants that our high calibre of workmanship combined with top quality materials used on this project, allow us to guarantee your project for 3 full years and that this guarantee is one of the best in the business.

All outstanding invoices must be paid in full before guarantee claims can be processed.

OUR GUARANTEE :

1. To back our installation for 3 full years from date of invoice.
2. That our materials are of top quality and durability for the purpose they were designed for.
3. That our work will not delaminate for the duration of the guarantee (See below for exceptions)
4. That in case of coating failure, we will send a NACE Certified Coating Inspector to inspect the failure, write up a report and if found to be a covered item then we will, authorize repair to be done promptly.
5. That all work will be done in a clean and professional manner by our forces.
6. That we will do the work exactly as specified.

Aesthetics disclaimer:

The above guarantee does not account for loss of gloss, scratching, ambering, staining or other issues related to the manufacturer of the product, which will occur over time. It is therefore highly recommended, that in residential and commercial settings, where aesthetics are required, that a polymer wax be applied periodically to maintain or enhance the beauty of the floor.

Concrete Disclaimer: WE DO NOT GUARANTEE AGAINST ANY CONCRETE CRACKING OR ANY CONCRETE CRACK REPAIR WORK DONE. IF CONCRETE MOVES, IT WILL CRACK, IF IT DOES NOT MOVE IT WILL NOT CRACK

The above guarantee also excludes any delaminations caused by the permeation of any foreign matter from below or within the substrate, such as moisture vapour transmission (MVT). Moisture vapour pressure (MVP) must never exceed 3 lbs./sq.ft. per 24 hours period at any given time or 4% moisture on a Tramex moisture meter. Also excluded are areas where there is insufficient bonding due to any foreign materials present in the substrate, such as oil saturation and/or a breakdown of the substrate to the coating such as soft sandy concrete. Also excluded are areas used for purposes other than their design. The use of steel wheels on epoxy flooring, dragging of skids or dropping items with heavy point loads are considered damage. Damage is not a claimable guarantee item.

General Disclaimer:

For all guarantee claims an inspection report shall be issued to determine the cause of the failure. Any damage to the coating will have to be noted and repaired along with any warranty claimed areas. Damaged areas left unrepaired will grow larger and should be repaired asap. The owner will be required to pay for damaged areas at current prices. Failure to repair damaged areas voids guarantee.

This Guarantee is not transferable or negotiable.

This Guarantee does not include any provisions for loss of use.

This Guarantee supersedes any other Guarantee or representation, whether written oral or implied, hereto made between the parties.