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**WE WANT YOU TO LOVE WHAT YOU'VE ORDERED, BUT IF  
FOR SOME REASON YOU DON'T, HERE'S WHAT TO DO.**

You may return or exchange any item purchased at full price for any reason, and exchange any item purchased on sale or at a discounted price, subject to adherence to these terms.

Returns or exchanges are accepted on items within 100 days from the date of shipment. Items returned outside this period are unlikely to be accepted.

Items must be in original condition and must not have been worn, altered or washed. All tags must remain in place. We suggest all items are tried on as soon as they are received to ensure you are able to return items within our returns time frame.

**Name:** ..... **Reason for Return:** .....

**Email:** .....

**Contact Number:** .....

**Order Number:** .....

**ORDER INFORMATION:**

| STYLE No: | PRODUCT NAME: | COLOUR: | REFUND or EXCHANGE: |
|-----------|---------------|---------|---------------------|
|           |               |         |                     |
|           |               |         |                     |
|           |               |         |                     |

**Follow these instructions to return your WAYVER item(s):**

1. Complete this Returns Form. (Ensure to make a copy for your records).
2. Pack & seal your item(s) and this Returns Form securely and return to us using a trackable service.
3. Email us your tracking number so we know to expect your return and let you know once we've received it.

Once the return has been received they will undergo a quality review and once cleared, you will either receive your new item (for exchanges) or refund on the cost at purchase price (excluding original shipping cost) directly to the original method of payment used for purchase. We endeavour to process refunds as soon as they are received but please allow 1-3 business days for returns to be processed. You will receive email notification of the status of your refund or exchange once processed.

We do not refund initial shipping charges for items returned, other than for faulty items. Items for exchange will be at our standard flat shipping rates. Your own return postage costs are not refundable.

WAYVER is not liable for the loss of garments being returned. We recommend using a traceable delivery method and taking note of your tracking number.

Please contact us at [customerservice@wayver.com](mailto:customerservice@wayver.com) with any questions.