



Please return this form with the products and mail it
back to:

Ruthie Grace
ATTN: Returns

15540 Summit Park Drive, Suite 703
Montgomery, TX 77356

I have fully read the Ruthie Grace return policy prior to
shipping back my return. I know that any items not in
compliance will be returned at my expense.

_____ (Name) _____ (Signature)

_____ (Order No.) _____ (Email)

Please check the following:

☐ Size exchange for the same product I would like a size _____
sent to me

☐ Refund in the form of store credit

Product Name: _____

Thank you for shopping with us! / shopruthiegrace.com

PLEASE FILL OUT THE BACK OF THIS FORM AND INCLUDE IT IN THE PACKAGE WHEN RETURNED

RETURN POLICY AND REQUIREMENTS

- **Refunds** - We do not offer returns for refunds to the original form of payment.
- **Store Credits** - Items must be postmarked back to us within 30 days of being delivered. Store credit will be issued for qualifying items.
- **Size Exchanges** - Please specify on the return form on the back of this page what exchange size you would like, and include it in the package when you send it back to us. If the size you requested is unavailable, you will receive a store credit for the amount of the item.
- **Final Sale** - All sale items are final sale. This includes items ending in .00, Flash Sale, Doorbusters, Style Grab and all orders made during a Power Hour sale. Jewelry, Hats, Sunglasses, Bodysuits, Hair accessories and Intimates are also considered Final Sale.
- All returned items must be unworn, unwashed, and with all tags still intact. Items must be free of makeup, deodorant, perfume, cigarette smoke, pet hair or any other stains/elements. Items will not be accepted if these requirements are not met.
- The customer is responsible for the shipping and handling costs of sending the item(s) back. Original shipping fees are non-refundable.

TO MAKE A RETURN:

- Please refer to the return policy above to ensure that your items meet the requirements.
- Please fill out the return form on the back of this page and include it with your original invoice in the package when it is sent back to us.
- Once your return is received, please allow 3-7 business days for processing. You will receive an email from customer service with your store credit or exchange order once processed.
- To view our full return policy, please visit our website at www.shopruthiegrace.com.