

EXCHANGE & RETURN FORM



Thank you for shopping at Tacoola Bikini. You are welcome to exchange or return faulty items purchased online using the form below providing you are within 7 days of receipt. **We do not refund or exchange for change of mind.**

To view our full returns and exchanges policy please visit our website Tacoola.com.au

STEP ONE: If you require an item to be exchanged, please email: info@tacoola.com.au

- Your name, contact details and order number
- Details of the preferred replacement item/s (Item name, colour and size)

STEP TWO: Include this form when posting your items to the Tacoola Distribution Centre
(Fill out your details below)

Order Number:			
Customer Details			
Name:			
Address:			
City:		State:	
Country:		Postcode:	
Email:		Phone:	

REFUND

Unfortunately we are unable to offer refunds on any item from our online store, we can however offer an exchange. (see exchange.)

EXCHANGE

Prior to sending your items for exchange please email: info@tacoola.com.au. Please ensure you can provide your invoice/order confirmation; and that your items are unworn, hygiene sticker in place and in their original condition with the tags attached. If you choose to exchange for an item of a higher value payment will be required for the difference. Items that are not in their original condition will be ineligible for return.

*Items that are ineligible for return are items that are, worn, stained or marked, have the hygiene sticker removed, aren't in the original condition they were sent in or don't have their tags attached.

Items sent back in this condition can be recovered by post at your expense.

Please enclose a prepaid postal satchel for return shipping within Australia with tracking ID, for international returned orders contact info@tacoola.com.au for this step.

ITEMS FOR EXCHANGE
(the items you wish to exchange.)

Item Code	Item Name	Reason for Return (required)

NEW ITEMS EXCHANGED TO
(the replacement items you would like to exchange for.)

Item Code	Item Name	Reason for Return (required)

SEND YOUR COMPLETED FORM & ITEMS TO BE RETURNED TO:

Tacoola Bikini

PO Box 584
West Burleigh
QLD 4219

NB: Tacoola Bikini does not take any responsibility for returns lost in transit.

Thank you for shopping with Tacoola.