

Getting Your Business Ready for

2025



BT Switch Off 2025:

In December 2025, BT will be switching off their old PSTN (Public Switched Telephony Network) services. This will affect anyone using Analogue Lines or ISDN services and if you haven't switched to a new digital service then your current services will stop working.

What's happening?

In 2015, BT announced a 10-year plan to migrate their ageing PSTN network to new Digital services. As this plan draws to its conclusion, BT will be switching off services meaning that customers will have to upgrade and migrate services to avoid any disruption.

Who does this affect?

In short, everyone will be affected. Both business and home users will be affected when the switch off happens. And whilst residential customers are being upgraded by their providers, according to research, around 70% of UK businesses still rely on this out-dated technology in some way. In short, any business still using an ISDN circuit of analogue line will be affected and need to upgrade.

I've already upgraded to a VoIP phone system so I'm all good aren't I?

Possibly. The old PSTN services have been used for many applications and you may not realise where your business still relies on them. The obvious ones are analogue lines and ISDN so if you've replaced them that's great. However, analogue lines in particular have been used in a lot of different ways. Alarm lines, EPOS machines, door entry systems, CCTV and, ironically, FTTC broadband services use analogue lines which means they will stop working in December 2025.



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So what are these new digital services?

When we talk about moving to digital we're talking about VoIP and IP networks. Without getting too technical, VoIP simply means converting voice traffic into IP packets of data so that it can be transmitted over a computer network which has huge benefits over the old way of working. It's cheaper, more efficient and enables more features.

2025 is years away, why are you talking about it now?

Actually, it's only just 3 years away. But the more important thing to keep in mind is that this is a 10-year plan and we're already seeing the older services becoming unavailable for new orders. And there's a lot to think about and plan to ensure a smooth migration to the new services. Remember, this isn't just about the phones on your desk or the way you make calls. Door entry, alarms, CCTV, etc all need to be considered.

Okay, so what do I need to do now?

Moving to the new digital IP world might seem confusing and daunting, after all as an industry the telecoms world is full of jargon and terminology that might not make much sense to the lay-person. That's where we come in. We've been helping customers with their telecoms needs for over 20 years and we have a wealth of expertise and experience in the business keen to help you make the right choices for your business both today and into the future. To help we have put together a checklist of things you need to consider and help you start to plan your move. What's more, our specialists are just a phone call away and we're running a series of webinars too. In short, we're here to help.

With 20 Years in the Telecom Industry #Be2025Ready

We can offer you guidance and expertise to navigate and to get ready for the changes that will be taking place soon.

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