Guest Pager
Guest Pager Pro
Guest Pager Note

GUEST PAGING RECEIVER

MODELS: RX-CS6, RX-CS7, & RX-AT9

Long Range Systems, LLC.
LRSUS.COM | 800.437.4996 | 214.553.5308

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GENERAL INFORMATION

The Guest Pagers are used in conjunction with the LRS transmitters. The guest pagers are used as an on-premise paging system to increase efficiency by alerting customers who are waiting, usually for services or goods.

SETUP AND USE

The low profile devices are rechargeable, water resistant, and can flash, and vibrate when called by an LRS transmitter. To begin using your pagers, locate the charging base near a power outlet and charge them for 16 hours.

Charger Installation

1. Install the charger base per the directions received with the charger kits.

2. Charge pagers for 16 hours prior to first use.

Note: Keep rechargeable pagers on charge even during extremely long periods of inactivity.

WARNING:

Do not stack more than 15 guest pagers on a single charger base. Do not connect more than 2 charger bases to a single power supply. Only use the power supply that came with your charger. Damage caused from improper electrical connection including but not limited to the incorrect power supply is not covered under the standard warranty. If you're uncertain about which power supply to use, contact our customer support department at 800.437.4996

Operation

1. When a guest arrives, remove a pager from the charging stack. Pagers will light up and vibrate (if enabled) for 2 seconds.

2. Record the pager number and hand to your guest.

3. Page the pager by entering the number into the transmitter.

4. LRS Guest Pagers will flash or vibrate (if enabled) depending on the page mode sent by the transmitter. Note: Beep is no longer supported. Beep modes will still flash and vibrate (if enabled) with no audible beep.

5. Transmitters can also send predefined time limits for each of the pager alert modes. See transmitter manual for details.

PRODUCT SPECIFICATIONS

Required Voltage: 110-120V outlet for pager chargers, LRS issued 10VAC, 4.0-4.2A power supply included in kit

Battery Type: Nickel Metal Hydride (NiMH). Rechargeable.

Battery Life: Approximately 3-5 years

Battery Charge Life: Approximately 24 hours (depends on how often they are paged).

Recharge time: 16 hours minimum from completely discharged.

Operating Range: Up to 1/4 mile

Dimensions: 4.25" x 4.25" x .75"

CLEANING

LRS pagers are made from industrial-strength, polycarbonate material. However, this material is susceptible to hairline cracking if non-approved cleaners are used. When cleaning LRS pagers, you should only use ETHYL ALCOHOL (ethanol) or ISOPROPYL ALCOHOL-BASED CLEANERS. We have done extensive testing with available cleaning materials and have not found any issues with either ethyl alcohol (ethanol) or isopropyl alcohol (IPA). ALL other cleaners are not recommended for use on any of our pagers.

To clean the equipment:

1. Take a clean cloth and an isopropyl-alcohol based cleaner

2. Wet the clean cloth with the isopropyl alcohol cleaner

3. Wipe down the pagers or equipment

4. When dry, place rechargeable pagers back on charge

WARNING:

Cleaning your equipment with any other non-approved cleaners can weaken plastic and cause hairline cracks. Pagers and equipment that are cleaned with unapproved cleaners and suffer cracking will not be covered under warranty. Do not submerge any LRS paging equipment in any type of liquid as this will also damage the equipment and is not covered under the standard warranty.

Many alcohol-based sanitizers add quaternary ammonium (aka "quat") to the mix. Long-term exposure to quats will damage polycarbonate. A commonly used quat is benzalkonium chloride.

TROUBLESHOOTING

Pager Shows an Error Code (CS7 and AT9 Only)

1. If code is E007, E008, or E009 try over-the-air (OTA) programming. See transmitter manual for specific instructions on OTA programming a pager.

2. For all other codes, contact LRS for service.

Pager Does Not Receive Pages

1. Be sure that the pagers are charged.

2. Be sure transmitter power is plugged in and display is lit.
   - If display is blank, check power supply as described below.
   - If display is lit, check transmitter functions described in transmitter's users manual.

3. Pagers will flash and may or may not vibrate depending on a preprogrammed configuration when removed from the charger base.

Check The Power Supply

1. Be sure the wall outlet that the power supply is plugged into is working (plug another device into it and see that it works properly).

2. Be sure the wire that plugs into the side of the transmitter is plugged in securely.

Charging Check

Please take note of the following charging requirements and functions.

1. A maximum of 15 pagers may be stacked on one charging base at a time.

2. If your system has more than 15 pagers and you only have one charging base, call Long Range Systems to purchase additional.

3. If your system has 2 or more charging bases, check that the jumper wires between the bases are connected securely.

4. Pagers on charge will flash a red LED light every 5 seconds, forming an upward moving red light on the pager stack.

5. A maximum of 4 charging bases per power supply are allowed.

6. Check for dirty charging pins on your guest pagers. To clean, use a damp rag, and wipe the 4 metal contacts on the front and back of each pager.

7. Be sure that all pagers are plugged in and charging when not in use. Even for long periods of inactivity.

SERVICE QUESTIONS AND ANSWERS

What to do if the system malfunctions

Should your paging system ever fail to function properly, refer to the previous trouble-shooting section. If you've followed all the steps and requirements and your system is still inoperable, you may submit a support request at support.LRSUS.com or call Long Range Systems at (800) 437-4996 Monday through Friday 8:30 am to 5:00 pm Central Time.

For after hours inquiries, please follow the instructions on the support line. LRS Customer Support will return the call as soon as possible. Please keep in mind that options are limited over the weekend.

System Repair After Warranty Expiration

Call Long Range Systems before sending a non-warranty item in for repair.

Ordering Additional Pagers

Call Long Range Systems at 800.437.4996 or 214.553.5308 to place your order.

Loss Deterrent and Recovery

Return address labels on the back of all of your equipment are highly recommended. Should any of your pagers be taken off premise, this will help them find their way back to you. You may order return address labels from LRS or print them yourself.

WARRANTY

Long Range Systems, LLC. warrants this product against any defects that are due to faulty material or workmanship for a one-year period after the original date of consumer purchase of the complete paging system (transmitter, pagers, and charger). This warranty does not include damage to the product resulting from accident, misuse or improper electrical connection. If this product should become defective within the warranty period, we will repair or replace with equivalent product, free of charge. We will return your product, transportation charges prepaid standard FedEx Ground shipping, provided the product is shipped prepaid to:

Long Range Systems, LLC.
4550 Excel Pkwy., Suite 200
Addison, TX 75001

No return or replacement can be received without prior authorization and the proper RMA# posted to the outside of the shipping container.

This warranty gives you specific legal rights and you may also have rights that vary from state to state.

FEDERAL COMMUNICATIONS COMMISSION INTERFERENCE STATEMENT

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.
Increase the separation between the equipment and receiver.
Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
Consult the dealer or an experienced radio/ TV technician for help.

CAUTION:

Any changes or modifications not expressly approved by the grantee of this device could void the user's authority to operate the equipment.